Foreman - Bug #12541

Organization, location or owner containing non ascii characters makes will result in ERROR 400 from server when puppet runs

11/19/2015 06:05 PM - Brad Buckingham

Status:	Resolved		
Priority:	Normal		
Assignee:			
Category:			
Target version:			
Difficulty:		**Fixed in Releases:**	
Triaged:		**Found in Releases:**	
Bugzilla link:	1194684	**Red Hat JIRA:**	
Pull request:			

Description

Cloned from https://bugzilla.redhat.com/show_bug.cgi?id=1194684
Description of problem:

--- LDAP ---
I've setup authentication against a ActiveDirectory with the following attribute mappings:

- Login Name attribute: sAMAccountName
- First name attribute: givenName
- Surname attribute: sn
- Email address attribute: mail

When a user, organization or location have name containing characters with non ASCII charachters such as å,ä,ö and its assigned to a system which is puppet controlled you'll receive error:

Warning: Unable to fetch my node definition, but the agent run will continue:
Warning: Error 400 on SERVER: invalid byte sequence in US-ASCII

Error: Could not retrieve catalog from remote server: Error 400 on SERVER: Failed when searching for node node01.example.com: invalid byte sequence in US-ASCII
Warning: Not using cache on failed catalog
Error: Could not retrieve catalog; skipping run

Version-Release number of selected component (if applicable):
Red Hat Satellite
Version 6.0.7 © 2014 Red Hat Inc.

How reproducible:
1. Add user, location or organization containing non ascii characters
2. Assign either of them to a puppet controlled system
3. Wait for or kick a puppet run

Actual results:
Warning: Unable to fetch my node definition, but the agent run will continue:
Warning: Error 400 on SERVER: invalid byte sequence in US-ASCII

Error: Could not retrieve catalog from remote server: Error 400 on SERVER: Failed when searching for node node01.example.com: invalid byte sequence in US-ASCII
Warning: Not using cache on failed catalog
Error: Could not retrieve catalog; skipping run

Expected results:
Successful puppet run

History

#1 - 11/20/2015 02:48 AM - Dominic Cleal

- Status changed from New to Need more information

- Assignee deleted (Ohad Levy)

Can you reproduce this on current releases? You're reporting it against a very old version (~1.5).

A fix went in a long time ago to change the Puppet master to run in UTF-8 in a default installation.

#2 - 02/11/2016 09:19 AM - Bryan Kearney

- Category set to Organizations and Locations

#3 - 02/29/2016 10:07 AM - Tomer Brisker

- Category deleted (Organizations and Locations)

- Status changed from Need more information to Resolved

Downstream bug seems to have been solved in newer version. Marking as resolved.