

## Foreman - Bug #12682

### VMware resource > Internal Server Error for "Interface" & "VM" menu

12/03/2015 05:50 AM - J r my Plop

<b>Status:</b>	Feedback	
<b>Priority:</b>	Normal	
<b>Assignee:</b>		
<b>Category:</b>	Compute resources - VMware	
<b>Target version:</b>		
<b>Difficulty:</b>		<b>Fixed in Releases:</b>
<b>Triaged:</b>		<b>Found in Releases:</b> 1.9.3
<b>Bugzilla link:</b>		<b>Red Hat JIRA:</b>
<b>Pull request:</b>		
<b>Description</b>		
Hello,		
I have a problem with VMware integration, menu Interface & VM are RED. When i enter in this menu i have a :		
Error loading interfaces information: Internal Server Error		
Error loading virtual machine information: Internal Server Error		
<pre>2015-12-03T11:35:38 [app] [I] Processing by HostsController#compute_resource_selected as */* 2015-12-03T11:35:38 [app] [I]   Parameters: {"utf8"=&gt;"", "authenticity_token"=&gt;"de9jlQRAZzLVhvZdN en5pOW9E3izSLZL8NDgHBolbzbz=", "host"=&gt;{"name"=&gt;"", "hostgroup_id"=&gt;"", "compute_resource_id"=&gt;"2", "environment_id"=&gt;"", "puppet_ca_proxy_id"=&gt;"", "puppet_proxy_id"=&gt;"", "managed"=&gt;"true", "progre ss_report_id"=&gt;"[FILTERED]", "type"=&gt;"Host::Managed", "interfaces_attributes"=&gt;{"0"=&gt;{"_destroy"=&gt; "0", "type"=&gt;"Nic::Managed", "mac"=&gt;"", "identifier"=&gt;"", "name"=&gt;"", "domain_id"=&gt;"", "ip"=&gt;"", " managed"=&gt;"1", "primary"=&gt;"1", "provision"=&gt;"1", "virtual"=&gt;"0", "tag"=&gt;"", "attached_to"=&gt;""}, "n ew_interfaces"=&gt;{"_destroy"=&gt;"1", "type"=&gt;"Nic::Managed", "mac"=&gt;"", "identifier"=&gt;"", "name"=&gt;"", "domain_id"=&gt;"", "ip"=&gt;"", "managed"=&gt;"1", "primary"=&gt;"0", "provision"=&gt;"0", "virtual"=&gt;"0", "tag "=&gt;"", "attached_to"=&gt;""}, "architecture_id"=&gt;"", "provision_method"=&gt;"build", "build"=&gt;"1", "dis k"=&gt;"", "root_pass"=&gt;"[FILTERED]", "is_owned_by"=&gt;"2-Users", "enabled"=&gt;"1", "model_id"=&gt;"", "comm ent"=&gt;"", "overwrite"=&gt;"false"}, "fakepassword"=&gt;"[FILTERED]"}</pre>		
<pre>2015-12-03T11:35:38 [sql] [I] Successfully decrypted field for Foreman::Model::Vmware HIDE 2015-12-03T11:35:38 [app] [I] Started POST "/hosts/interfaces" for 192.168.100.60 at 2015-12-03 11 :35:38 +0100 2015-12-03T11:35:39 [app] [I] Processing by HostsController#interfaces as */* 2015-12-03T11:35:39 [app] [I]   Parameters: {"utf8"=&gt;"", "authenticity_token"=&gt;"de9jlQRAZzLVhvZdN en5pOW9E3izSLZL8NDgHBolbzbz=", "host"=&gt;{"name"=&gt;"", "hostgroup_id"=&gt;"", "compute_resource_id"=&gt;"2", "environment_id"=&gt;"", "puppet_ca_proxy_id"=&gt;"", "puppet_proxy_id"=&gt;"", "managed"=&gt;"true", "progre ss_report_id"=&gt;"[FILTERED]", "type"=&gt;"Host::Managed", "interfaces_attributes"=&gt;{"0"=&gt;{"_destroy"=&gt; "0", "type"=&gt;"Nic::Managed", "mac"=&gt;"", "identifier"=&gt;"", "name"=&gt;"", "domain_id"=&gt;"", "ip"=&gt;"", " managed"=&gt;"1", "primary"=&gt;"1", "provision"=&gt;"1", "virtual"=&gt;"0", "tag"=&gt;"", "attached_to"=&gt;""}, "n ew_interfaces"=&gt;{"_destroy"=&gt;"1", "type"=&gt;"Nic::Managed", "mac"=&gt;"", "identifier"=&gt;"", "name"=&gt;"", "domain_id"=&gt;"", "ip"=&gt;"", "managed"=&gt;"1", "primary"=&gt;"0", "provision"=&gt;"0", "virtual"=&gt;"0", "tag "=&gt;"", "attached_to"=&gt;""}, "architecture_id"=&gt;"", "provision_method"=&gt;"build", "build"=&gt;"1", "dis k"=&gt;"", "root_pass"=&gt;"[FILTERED]", "is_owned_by"=&gt;"2-Users", "enabled"=&gt;"1", "model_id"=&gt;"", "comm ent"=&gt;"", "overwrite"=&gt;"false"}, "fakepassword"=&gt;"[FILTERED]"}</pre>		
<pre>2015-12-03T11:35:39 [app] [I]   Rendered nic/_base_form.html.erb (20.3ms) 2015-12-03T11:35:39 [app] [I]   Rendered nic/_virtual_form.html.erb (1.2ms) 2015-12-03T11:35:39 [sql] [I] Successfully decrypted field for Foreman::Model::Vmware cluster_str 2015-12-03T11:35:41 [app] [I]   Rendered compute_resources_vms/form/vmware/_base.html.erb (2898.7m s) 2015-12-03T11:35:44 [app] [I]   Rendered compute_resources_vms/form/vmware/_network.html.erb (5557 .lms) 2015-12-03T11:35:44 [app] [I]   Rendered nic/_provider_specific_form.html.erb (5564.6ms) 2015-12-03T11:35:44 [app] [I]   Rendered nic/manageds/_managed.html.erb (5629.2ms) 2015-12-03T11:35:44 [app] [I]   Rendered nic/_base_form.html.erb (6.5ms) 2015-12-03T11:35:44 [app] [I]   Rendered nic/_virtual_form.html.erb (0.7ms)</pre>		

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2015-12-03T11:35:45 [app] [I] Rendered compute_resources_vms/form/vmware/_volume.html.erb (3810.4ms)
2015-12-03T11:35:49 [app] [I] Rendered compute_resources_vms/form/vmware/_volume.html.erb (3897.2ms)
2015-12-03T11:35:49 [app] [I] Rendered compute_resources_vms/form/_volumes.html.erb (7711.4ms)
2015-12-03T11:35:49 [app] [I] Rendered hosts/_compute_detail.html.erb (10624.6ms)
2015-12-03T11:35:49 [app] [I] Rendered hosts/_compute.html.erb (11024.5ms)
2015-12-03T11:35:49 [app] [I] Completed 200 OK in 11045.1ms (Views: 11026.7ms | ActiveRecord: 5.1ms)
2015-12-03T11:35:49 [app] [F]
  | Mysql2::Error (closed MySQL connection):
  | /usr/lib/ruby/vendor_ruby/phusion_passenger/rack/thread_handler_extension.rb:74:in `process_request'
  | /usr/lib/ruby/vendor_ruby/phusion_passenger/request_handler/thread_handler.rb:141:in `accept_and_process_next_request'
  | /usr/lib/ruby/vendor_ruby/phusion_passenger/request_handler/thread_handler.rb:109:in `main_loop'
  | /usr/lib/ruby/vendor_ruby/phusion_passenger/request_handler.rb:455:in `block (3 levels) in start_threads'
  |
  |
2015-12-03T11:35:50 [app] [I] Rendered compute_resources_vms/form/vmware/_network.html.erb (5335.1ms)
2015-12-03T11:35:50 [app] [I] Rendered nic/_provider_specific_form.html.erb (5335.8ms)
2015-12-03T11:35:50 [app] [I] Rendered nic/manageds/_managed.html.erb (5346.4ms)
2015-12-03T11:35:50 [app] [I] Rendered hosts/_interfaces.html.erb (10983.0ms)
2015-12-03T11:35:50 [app] [I] Rendered hosts/_interfaces_tab.html.erb (10986.0ms)
2015-12-03T11:35:50 [app] [I] Completed 200 OK in 11159.8ms (Views: 10988.9ms | ActiveRecord: 15.5ms)
2015-12-03T11:35:50 [app] [F]
  | Mysql2::Error (closed MySQL connection):
  | /usr/lib/ruby/vendor_ruby/phusion_passenger/rack/thread_handler_extension.rb:74:in `process_request'
  | /usr/lib/ruby/vendor_ruby/phusion_passenger/request_handler/thread_handler.rb:141:in `accept_and_process_next_request'
  | /usr/lib/ruby/vendor_ruby/phusion_passenger/request_handler/thread_handler.rb:109:in `main_loop'
  | /usr/lib/ruby/vendor_ruby/phusion_passenger/request_handler.rb:455:in `block (3 levels) in start_threads'
  |
  |

```

## History

### #1 - 05/20/2017 07:45 AM - Anonymous

what's the status with current versions?

### #2 - 06/02/2017 06:55 PM - Anonymous

- Status changed from New to Feedback

## Files

File Name	Size	Created	Owner
2015-12-03_11-44-03.jpg	25.9 KB	12/03/2015	Jérémy Plop