Foreman - Bug #13435

Windows fact import fails with: Can't add or remove `.` from identifier

01/28/2016 07:03 AM - Marcus Asshauer

Status:	New		
Priority:	Normal		
Assignee:			
Category:	Facts		
Target version:			
Difficulty:		**Fixed in Releases:**	
Triaged:		**Found in Releases:**	1.10.1
Bugzilla link:		**Red Hat JIRA:**	
Pull request:			

Description

Hi,

we have a problem with empty fact fields in some foreman views. If you go to the facts area, you see all the facts filled with values but if you go to the dashboard or to the host page there are only empty fields.

This is a problem because we need these fields through api calls for further actions.

The attached screenshots shows an example of one host. If you need further details please ask.

Best regards

Related issues:

Related to Foreman - Bug #13693: Interface Name being converted from using an...	**New**	**02/12/2016**
Related to Foreman - Bug #15636: Foreman Cannot Import Facts from Puppet due ...	**Resolved**	
Related to Salt - Bug #12399: Error saving eth0.1 NIC for host failed	**Closed**	**11/05/2015**

History

#1 - 01/28/2016 07:54 AM - Ivan Necas

- Project changed from foreman-tasks to Foreman

- Category set to Facts

#2 - 01/28/2016 08:04 AM - Dominic Cleal

- Status changed from New to Need more information

It's likely that the facts import is failing, please provide the contents of /var/log/foreman/production.log while running the config management agent (Puppet, Salt, Chef, whatever you're using).

#3 - 01/28/2016 08:41 AM - Marcus Asshauer

Hi,

here is the error message. The real hostname is cleared. We are using puppet 3.8.5 on windows.

```
2016-01-27T22:34:59 [app] [I] Started POST "/api/hosts/facts" for 172.17.0.31 at 2016-01-27 22:34:59 +0100
2016-01-27T22:34:59 [app] [I] Processing by Api::V2::HostsController#facts as JSON
2016-01-27T22:34:59 [app] [I]   Parameters: {"facts"=>"[FILTERED]", "name"=>"$HOSTNAME$", "certname"=>"$HOSTNA
ME$", "apiv"=>"v2", :host=>{"name"=>"$HOSTNAME$", "cert
name"=>"$HOSTNAME$"}}
2016-01-27T22:35:00 [app] [I] Import facts for '$HOSTNAME$' completed. Added: 62, Updated: 0, Deleted 0 facts
2016-01-27T22:35:00 [app] [W] Action failed
 | ActiveRecord::RecordInvalid: Validation failed: Identifier Can't add or remove `.` from identifier
 | /usr/share/foreman/vendor/ruby/1.9.1/gems/activerecord-3.2.21/lib/active_record/validations.rb:56:in `save!
'
 | /usr/share/foreman/vendor/ruby/1.9.1/gems/activerecord-3.2.21/lib/active_record/attribute_methods/dirty.rb:
33:in `save!'
 | /usr/share/foreman/vendor/ruby/1.9.1/gems/activerecord-3.2.21/lib/active_record/transactions.rb:264:in `blo
```

```
ck in save!'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activerecord-3.2.21/lib/active_record/transactions.rb:313:in `blo
ck in with_transaction_returning_status'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activerecord-3.2.21/lib/active_record/connection_adapters/abstrac
t/database_statements.rb:192:in `transaction'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activerecord-3.2.21/lib/active_record/transactions.rb:208:in `tra
nsaction'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activerecord-3.2.21/lib/active_record/transactions.rb:311:in `wit
h_transaction_returning_status'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activerecord-3.2.21/lib/active_record/transactions.rb:264:in `sav
e!'
  | /usr/share/foreman/app/models/host/base.rb:168:in `set_interfaces'
  | /usr/share/foreman/app/models/host/base.rb:148:in `populate_fields_from_facts'
  | /usr/share/foreman/app/models/host/managed.rb:525:in `populate_fields_from_facts'
  | /usr/share/foreman/app/models/host/base.rb:124:in `import_facts'
  | /usr/share/foreman/app/models/host/managed.rb:516:in `import_host_and_facts'
  | /usr/share/foreman/app/controllers/api/v2/hosts_controller.rb:229:in `facts'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_controller/metal/implicit_render.rb:
4:in `send_action'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/abstract_controller/base.rb:167:in `process
_action'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_controller/metal/rendering.rb:10:in
`process_action'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/abstract_controller/callbacks.rb:18:in `blo
ck in process_action'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:518:in `bloc
k (5 levels) in _run__694125201084166110__process_action__2912110175458462536__callbacks'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:215:in `bloc
k in _conditional_callback_around_8161'
  | /usr/share/foreman/app/controllers/api/v2/base_controller.rb:151:in `disable_json_root'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:214:in `_con
ditional_callback_around_8161'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:495:in `bloc
k (4 levels) in _run__694125201084166110__process_action__2912110175458462536__callbacks'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:215:in `bloc
k in _conditional_callback_around_8160'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:326:in `arou
nd'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:310:in `_cal
lback_around_2668'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:214:in `_con
ditional_callback_around_8160'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:483:in `bloc
k (3 levels) in _run__694125201084166110__process_action__2912110175458462536__callbacks'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:215:in `bloc
k in _conditional_callback_around_8159'
  | /usr/share/foreman/app/controllers/concerns/application_shared.rb:13:in `set_timezone'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:214:in `_con
ditional_callback_around_8159'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:482:in `bloc
k (2 levels) in _run__694125201084166110__process_action__2912110175458462536__callbacks'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:215:in `bloc
k in _conditional_callback_around_8158'
  | /usr/share/foreman/app/models/concerns/foreman/thread_session.rb:32:in `clear_thread'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:214:in `_con
ditional_callback_around_8158'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:437:in `bloc
k in _run__694125201084166110__process_action__2912110175458462536__callbacks'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:215:in `bloc
k in _conditional_callback_around_8157'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:326:in `arou
nd'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:310:in `_cal
lback_around_13'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:214:in `_con
ditional_callback_around_8157'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:403:in `_run
__694125201084166110__process_action__2912110175458462536__callbacks'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:405:in `__ru
n_callback'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:385:in `_run
_process_action_callbacks'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:81:in `run_c
allbacks'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/abstract_controller/callbacks.rb:17:in `pro
```

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cess_action'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_controller/metal/rescue.rb:29:in `pr
ocess_action'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_controller/metal/instrumentation.rb:
30:in `block in process_action'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/notifications.rb:123:in `
block in instrument'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/notifications/instrumente
r.rb:20:in `instrument'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/notifications.rb:123:in `
instrument'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_controller/metal/instrumentation.rb:
29:in `process_action'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_controller/metal/params_wrapper.rb:2
07:in `process_action'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activerecord-3.2.21/lib/active_record/railties/controller_runtime
.rb:18:in `process_action'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/abstract_controller/base.rb:121:in `process
'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/abstract_controller/rendering.rb:45:in `pro
cess'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_controller/metal.rb:203:in `dispatch
'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_controller/metal/rack_delegation.rb:
14:in `dispatch'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_controller/metal.rb:246:in `block in
 action'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_dispatch/routing/route_set.rb:73:in
`call'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_dispatch/routing/route_set.rb:73:in
`dispatch'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_dispatch/routing/route_set.rb:36:in
`call'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_dispatch/routing/mapper.rb:43:in `ca
ll'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/journey-1.0.4/lib/journey/router.rb:68:in `block in call'

  | /usr/share/foreman/vendor/ruby/1.9.1/gems/journey-1.0.4/lib/journey/router.rb:56:in `each'

  | /usr/share/foreman/vendor/ruby/1.9.1/gems/journey-1.0.4/lib/journey/router.rb:56:in `call'

  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_dispatch/routing/route_set.rb:608:in
`call'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/apipie-rails-0.2.6/lib/apipie/extractor/recorder.rb:97:in `call'

  | /usr/share/foreman/vendor/ruby/1.9.1/gems/apipie-rails-0.2.6/lib/apipie/middleware/checksum_in_headers.rb:2
7:in `call'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_dispatch/middleware/best_standards_s
upport.rb:17:in `call'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/rack-1.4.7/lib/rack/etag.rb:23:in `call'

  | /usr/share/foreman/vendor/ruby/1.9.1/gems/rack-1.4.7/lib/rack/conditionalget.rb:35:in `call'

  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_dispatch/middleware/head.rb:14:in `c
all'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_dispatch/middleware/params_parser.rb
:21:in `call'
  | /usr/share/foreman/lib/middleware/catch_json_parse_errors.rb:9:in `call'

  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_dispatch/middleware/flash.rb:242:in
`call'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/rack-1.4.7/lib/rack/session/abstract/id.rb:210:in `context'

  | /usr/share/foreman/vendor/ruby/1.9.1/gems/rack-1.4.7/lib/rack/session/abstract/id.rb:205:in `call'

  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_dispatch/middleware/cookies.rb:341:i
n `call'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activerecord-3.2.21/lib/active_record/query_cache.rb:64:in `call'

  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activerecord-3.2.21/lib/active_record/connection_adapters/abstrac
t/connection_pool.rb:479:in `call'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_dispatch/middleware/callbacks.rb:28:
in `block in call'
  | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:405:in `_run
__2571137705120427849__call__2942009808983377772__callbacks'
```

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 | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:405:in `__ru
n_callback'
 | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:385:in `_run
_call_callbacks'
 | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/callbacks.rb:81:in `run_c
allbacks'
 | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_dispatch/middleware/callbacks.rb:27:
in `call'
 | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_dispatch/middleware/remote_ip.rb:31:
in `call'
 | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_dispatch/middleware/debug_exceptions
.rb:16:in `call'
 | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_dispatch/middleware/show_exceptions.
rb:56:in `call'
 | /usr/share/foreman/vendor/ruby/1.9.1/gems/railties-3.2.21/lib/rails/rack/logger.rb:32:in `call_app'

 | /usr/share/foreman/vendor/ruby/1.9.1/gems/railties-3.2.21/lib/rails/rack/logger.rb:18:in `call'

 | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_dispatch/middleware/request_id.rb:22
:in `call'
 | /usr/share/foreman/vendor/ruby/1.9.1/gems/rack-1.4.7/lib/rack/methodoverride.rb:21:in `call'

 | /usr/share/foreman/vendor/ruby/1.9.1/gems/rack-1.4.7/lib/rack/runtime.rb:17:in `call'

 | /usr/share/foreman/vendor/ruby/1.9.1/gems/activesupport-3.2.21/lib/active_support/cache/strategy/local_cach
e.rb:72:in `call'
 | /usr/share/foreman/vendor/ruby/1.9.1/gems/rack-1.4.7/lib/rack/lock.rb:15:in `call'

 | /usr/share/foreman/vendor/ruby/1.9.1/gems/actionpack-3.2.21/lib/action_dispatch/middleware/static.rb:83:in
`call'
 | /usr/share/foreman/vendor/ruby/1.9.1/gems/rack-cache-1.2/lib/rack/cache/context.rb:136:in `forward'

 | /usr/share/foreman/vendor/ruby/1.9.1/gems/rack-cache-1.2/lib/rack/cache/context.rb:143:in `pass'

 | /usr/share/foreman/vendor/ruby/1.9.1/gems/rack-cache-1.2/lib/rack/cache/context.rb:155:in `invalidate'

 | /usr/share/foreman/vendor/ruby/1.9.1/gems/rack-cache-1.2/lib/rack/cache/context.rb:71:in `call!'

 | /usr/share/foreman/vendor/ruby/1.9.1/gems/rack-cache-1.2/lib/rack/cache/context.rb:51:in `call'

 | /usr/share/foreman/vendor/ruby/1.9.1/gems/railties-3.2.21/lib/rails/engine.rb:484:in `call'

 | /usr/share/foreman/vendor/ruby/1.9.1/gems/railties-3.2.21/lib/rails/application.rb:231:in `call'

 | /usr/share/foreman/vendor/ruby/1.9.1/gems/railties-3.2.21/lib/rails/railtie/configurable.rb:30:in `method_m
issing'
 | /usr/share/foreman/vendor/ruby/1.9.1/gems/rack-1.4.7/lib/rack/builder.rb:134:in `call'

 | /usr/share/foreman/vendor/ruby/1.9.1/gems/rack-1.4.7/lib/rack/urlmap.rb:64:in `block in call'

 | /usr/share/foreman/vendor/ruby/1.9.1/gems/rack-1.4.7/lib/rack/urlmap.rb:49:in `each'

 | /usr/share/foreman/vendor/ruby/1.9.1/gems/rack-1.4.7/lib/rack/urlmap.rb:49:in `call'

 | /usr/lib/ruby/vendor_ruby/phusion_passenger/rack/thread_handler_extension.rb:77:in `process_request'

 | /usr/lib/ruby/vendor_ruby/phusion_passenger/request_handler/thread_handler.rb:142:in `accept_and_process_ne
xt_request'
 | /usr/lib/ruby/vendor_ruby/phusion_passenger/request_handler/thread_handler.rb:110:in `main_loop'

 | /usr/lib/ruby/vendor_ruby/phusion_passenger/request_handler.rb:448:in `block (3 levels) in start_threads'

 | /usr/share/foreman/vendor/ruby/1.9.1/gems/logging-2.0.0/lib/logging/diagnostic_context.rb:448:in `call'

 | /usr/share/foreman/vendor/ruby/1.9.1/gems/logging-2.0.0/lib/logging/diagnostic_context.rb:448:in `block in
create_with_logging_context'
2016-01-27T22:35:00 [app] [I]   Rendered api/v2/errors/standard_error.json.rabl within api/v2/layouts/error_la
yout (1.4ms)
2016-01-27T22:35:00 [app] [I] Completed 500 Internal Server Error in 1229.2ms (Views: 13.9ms | ActiveRecord: 5
05.9ms)
```

#4 - 01/28/2016 08:44 AM - Dominic Cleal

If you could also attach the debug output from the instructions at http://projects.theforeman.org/issues/11786#note-1 then it'd help complete the info
for this ticket. Thanks.

```
Host::Managed Load (3.3ms)  SELECT "hosts".* FROM "hosts" WHERE "hosts"."type" IN ('Host::Managed') AND "hosts
"."name" = '$HOSTNAME$' LIMIT 1
  Nic::Base Load (1.7ms)  SELECT "nics".* FROM "nics" WHERE "nics"."host_id" = 549 ORDER BY identifier
=> "[#<Nic::Managed id: 1196, mac: nil, ip: nil, type: \"Nic::Managed\", name: \"$HOSTNAME$\", host_id: 549, s
ubnet_id: nil, domain_id: 3, attrs: {}, created_at: \"2016-01-28 10:53:55\", updated_at: \"2016-01-28 11:28:56
\", provider: nil, username: nil, password: nil, virtual: false, link: true, identifier: \"\", tag: \"\", atta
ched_to: \"\", managed: true, mode: \"balance-rr\", attached_devices: \"\", bond_options: \"\", primary: true,
 provision: true, compute_attributes: {}, execution: false>]"
```

```
{
  "dir": "C:\\puppet\\facter",
  "env_windows_installdir": "C:\\puppet",
  "architecture": "x64",
  "kernel": "windows",
  "domain": "$DOMAIN$",
  "virtual": "physical",
  "is_virtual": false,
  "hardwaremodel": "x64",
  "operatingsystem": "windows",
  "os": {
    "name": "windows",
    "family": "windows",
    "release": {
      "major": "7",
      "full": "7"
    }
  },
  "facterversion": "2.4.5",
  "fqdn": "$HOSTNAME$",
  "hostname": "$HOSTNAME$",
  "id": "$USERNAME$",
  "interfaces": "Team_1",
  "ipaddress_team_1": "1.1.2.7",
  "macaddress_team_1": "00:22:19:D3:BC:7E",
  "netmask_team_1": "255.255.248.0",
  "mtu_team_1": 0,
  "ipaddress": "1.1.2.7",
  "kernelmajversion": "6.1",
  "kernelrelease": "6.1.7601",
  "kernelversion": "6.1.7601",
  "macaddress": "00:22:19:D3:BC:7E",
  "manufacturer": "Dell Inc.",
  "serialnumber": "BQ8774J",
  "productname": "PowerEdge R200",
  "memorysize": "4.00 GB",
  "memoryfree": "3.05 GB",
  "memorysize_mb": "4094.32",
  "memoryfree_mb": "3126.23",
  "netmask": "255.255.248.0",
  "network_team_1": "1.1.2.0",
  "operatingsystemmajrelease": "7",
  "operatingsystemrelease": "7",
  "osfamily": "windows",
  "path": "C:\\puppet\\puppet\\bin;C:\\puppet\\facter\\bin;C:\\puppet\\hiera\\bin;C:\\puppet\\bin;C:\\puppet\\
sys\\ruby\\bin;C:\\puppet\\sys\\tools\\bin;C:\\Windows\\system32;C:\\Windows;C:\\Windows\\System32\\Wbem;C:\\W
indows\\System32\\WindowsPowerShell\\v1.0\\;C:\\puppet\\bin",
  "physicalprocessorcount": 1,
  "processors": {
    "models": [
      "Intel(R) Xeon(R) CPU X3360 @ 2.83GHz",
      "Intel(R) Xeon(R) CPU X3360 @ 2.83GHz",
      "Intel(R) Xeon(R) CPU X3360 @ 2.83GHz",
      "Intel(R) Xeon(R) CPU X3360 @ 2.83GHz"
    ],
    "count": 4,
    "physicalcount": 1
  },
  "processor0": "Intel(R) Xeon(R) CPU X3360 @ 2.83GHz",
  "processor1": "Intel(R) Xeon(R) CPU X3360 @ 2.83GHz",
  "processor2": "Intel(R) Xeon(R) CPU X3360 @ 2.83GHz",
  "processor3": "Intel(R) Xeon(R) CPU X3360 @ 2.83GHz",
  "processorcount": 4,
  "ps": "tasklist.exe",
```

```
    "puppetversion": "3.8.5",
    "rubyplatform": "x64-mingw32",
    "rubysitedir": "C:/puppet/sys/ruby/lib/ruby/site_ruby/2.0.0",
    "rubyversion": "2.0.0",
    "system32": "C:\\Windows\\system32",
    "system_uptime": {
      "seconds": 19384030,
      "hours": 5384,
      "days": 224,
      "uptime": "224 days"
    },
    "timezone": "Mitteleuropõische Zeit",
    "uptime": "224 days",
    "uptime_days": 224,
    "uptime_hours": 5384,
    "uptime_seconds": 19384030
}
```

I hope the stripped sensitive information is not needed.

#6 - 01/28/2016 09:26 AM - Dominic Cleal

- Subject changed from Empty fact fields in some foreman tables (dashboard) to Windows fact import fails with: Can't add or remove `.` from identifier

- Status changed from Need more information to New

Thanks, that's plenty of info I think.

At a guess it's interpreting the underscore in the interface name as an identifier as used on Linux (e.g. eth0_1) and so it's causing a problem.

#7 - 02/17/2016 11:55 AM - Charles McKnight

Related issue http://projects.theforeman.org/issues/13693

#8 - 07/10/2016 03:22 PM - Anonymous

- Related to Bug #13693: Interface Name being converted from using an `_` to a `.` added

#9 - 07/10/2016 03:23 PM - Anonymous

- Related to Bug #15636: Foreman Cannot Import Facts from Puppet due to ActiveRecord Validation added

#10 - 07/10/2016 03:25 PM - Anonymous

- Related to Bug #12399: Error saving eth0.1 NIC for host failed added

Files

foreman-bug-facts-1.png	6.33 KB	01/28/2016	Marcus Asshauer
foreman-bug-facts-2.png	15.1 KB	01/28/2016	Marcus Asshauer
foreman-bug-facts-3.png	22.4 KB	01/28/2016	Marcus Asshauer