

## Foreman - Bug #13565

### EOFError (bad content body) browsing web UI in IE 10

02/04/2016 08:37 AM - Shawn Thoreson

<b>Status:</b>	Resolved	
<b>Priority:</b>	Normal	
<b>Assignee:</b>		
<b>Category:</b>	Web Interface	
<b>Target version:</b>		
<b>Difficulty:</b>		<b>Fixed in Releases:</b>
<b>Triaged:</b>		<b>Found in Releases:</b> 1.10.1
<b>Bugzilla link:</b>		<b>Red Hat JIRA:</b>
<b>Pull request:</b>		

#### Description

Spun up a VM Server using ol-server-7.2-x86\_64-dvd.iso

Selected Software: Server with GUI, FTP Server, Java Platform, Network File System Client, Performance Tools, Print Server, Compatibilities Libraries, Development Tools

Verified public-yum-ol7.repo had correctly enabled latest, UEKR3, optional, and addons  
yum update (Was successful)

```
vi /etc/selinux/config
```

```
Selinux=disabled
```

```
systemctl stop firewalld
```

```
systemctl disable firewalld
```

```
systemctl start sshd.service
```

```
systemctl enable sshd.service
```

At this point, the OL7 server was installed successfully and no errors in messages, etc...

Directly from the Foreman 1.10 Quick Start guide:

```
rpm -Uvh http://download.fedoraproject.org/pub/epel/7/x86\_64/e/epel-release-7-5.noarch.rpm
```

```
rpm -ivh http://yum.puppetlabs.com/puppetlabs-release-el-7.noarch.rpm
```

```
yum -y install epel-release http://yum.theforeman.org/releases/latest/el7/x86\_64/foreman-release.rpm
```

```
yum -y install foreman-installer
```

```
yum clean all
```

```
vi each repo and enable SRMS and all other relevant stuff
```

```
yum repolist
```

```
yum update
```

```
foreman-installer
```

```
puppet agent --test
```

No Errors in foreman/puppet logs.

At this point, Foreman is successfully up and running. I am able to login and navigate through Foreman without any issues.

However, anytime I bring up an EXISTING object or create a NEW object, (ie.. create new domain, or smart proxy, etc) and click the Submit button, I get the following error:

"We're sorry, but something went wrong. We've been notified about this issue and we'll take a look at it shortly."

Within /var/log/foreman/production.log, the only error shown is the following: | Started GET "/domains" for 10.17.100.130 at 2016-02-03 10:38:13 -0600

```
2016-02-03 10:38:13 [app] [F] | EOFError (bad content body): | lib/middleware/catch_json_parse_errors.rb:9:in `call'
```

I repeated this exact same installation process using ver. Foreman Installer 1.9, I don't get the errors.

Again, the issue appears to be across the board every time I click the Submit Button in 1.10.

Enabling Debug mode doesn't show any more detail in regard to the error.

Any help would be appreciated.

**UPDATE:**

I tested Foreman 1.10 using IE 10 and Chrome 48.

The error above only happens in IE. This same process works using Chrome.

Something about IE ver 10.0.9/11x and Foreman 1.10 foreman-installer is not playing well together.

---

**History**

**#1 - 02/04/2016 09:19 AM - Dominic Cleal**

- *Project changed from Installer to Foreman*

- *Subject changed from OL7 using Foreman 1.10 Installer - EOFError (bad content body) to EOFError (bad content body) browsing web UI in IE 10*

- *Category set to Web Interface*

Unsure which component's at fault here, moving to the main project until it can be determined.

**#2 - 02/28/2016 07:19 AM - Shlomi Zadok**

- *Status changed from New to Need more information*

Could you please post some more log info? foreman debugger would be best, if not possible please add some more of the production.log so we can get a full context.

My guesstimate is CORS in IE10 issue or lack of support in jsdiff (used in editor.js).

Thanks!

**#3 - 05/17/2017 03:22 PM - Anonymous**

- *Status changed from Need more information to Resolved*

no reaction, closing