

Foreman - Bug #14412

LDAP authentication gets stuck and passenger Requests in queue maxed making web-ui inaccessible This website is under heavy load

03/31/2016 02:37 AM - Daniel Lobato Garcia

Status: Resolved	
Priority: High	
Assignee: Daniel Lobato Garcia	
Category: Users, Roles and Permissions	
Target version:	
Difficulty:	Fixed in Releases:
Triaged:	Found in Releases:
Bugzilla link: 1297691	Red Hat JIRA:
Pull request:	
Description	
Cloned from https://bugzilla.redhat.com/show_bug.cgi?id=1297691	
Description of problem:	
When successfully logged in as AD-LDAP user into satellite web ui,	
Passenger request queue gets maxed up, no matter how big	
PassengerMaxRequestQueueSize	
PassengerMaxPoolSize	
are set up.	
It will return message:	
"This website is under heavy load"	
If used wrong credentials, users gets rejected and all is OK.	
On 6.1.4 everything working	
Version-Release number of selected component (if applicable):	
How reproducible:	
100%	
Steps to Reproduce:	
1. configure satellite server to use LDAP settings	
2. create user within Active Directory - LDAP	
3. log in	
Actual results:	
Message	
This website is under heavy load	
passenger-status	
ersion : 4.0.18	
Date : Wed Jan 06 09:06:55 +0000 2016	
Instance: 2553	
----- General information -----	
Max pool size : 6	
Processes : 6	
Requests in top-level queue : 0	

----- Application groups -----

/usr/share/foreman#default:

App root: /usr/share/foreman

Requests in queue: 100 * PID: 4153 Sessions: 1 Processed: 342 Uptime: 40h 14m 12s

CPU: 27% Memory : 281M Last used: 40h 11m * PID: 12493 Sessions: 1 Processed: 6012 Uptime: 39h 49m 49s

CPU: 25% Memory : 165M Last used: 36h 23m * PID: 12504 Sessions: 1 Processed: 11161 Uptime: 39h 49m 48s

CPU: 24% Memory : 165M Last used: 35h 6m * PID: 12517 Sessions: 1 Processed: 803 Uptime: 39h 49m 47s

CPU: 27% Memory : 162M Last used: 39h 24m

/etc/puppet/rack#default:

App root: /etc/puppet/rack

Requests in queue: 0 * PID: 2698 Sessions: 0 Processed: 43738 Uptime: 40h 15m 59s

CPU: 3% Memory : 148M Last used: 4s ago * PID: 2702 Sessions: 0 Processed: 44641 Uptime: 40h 15m 59s

CPU: 3% Memory : 147M Last used: 9s ago

Expected results:

Requests in queue: lesser than 100 no error message.

Logged in

Additional info:

History

#1 - 03/31/2016 03:22 AM - Dominic Cleal

- Category set to *Users, Roles and Permissions*

- Status changed from *New* to *Need more information*

At the risk of repeating myself - debug logs, please. If this is relating to stack overflows causing Passenger processes to be tied up, then this is probably a dupe of [#13608](#).

#2 - 05/17/2017 03:46 PM - Anonymous

- Status changed from *Need more information* to *Resolved*

that BZ got closed.