

Packaging - Bug #17712

Passenger can't find passenger_native_support.so

12/16/2016 10:47 AM - Jason Nance

Status: Rejected	
Priority: Normal	
Assignee:	
Category: RPMs	
Target version:	
Difficulty:	Fixed in Releases:
Triaged: Yes	Found in Releases: 1.13.2
Bugzilla link:	Red Hat JIRA:
Pull request:	
Description	
When starting up TFM/Katello /var/log/httpd/error_log says:	
<pre>App 13775 stdout: App 13775 stderr: --> passenger_native_support was compiled for Ruby API version 2.0.0, but you're e currently running a Ruby interpreter with API version 2.2.0. App 13775 stderr: Refusing to load existing passenger_native_support. App 13775 stderr: --> No passenger_native_support.so found for current Ruby interpreter. App 13775 stderr: This library provides various optimized routines that make App 13775 stderr: Phusion Passenger faster. Please run 'sudo yum install passenger-devel-4.0. 53' App 13775 stderr: so that Phusion Passenger can compile one on the next run. App 13775 stderr: App 13775 stderr: --> Continuing without passenger_native_support.so.</pre>	
The library is present in a couple of places on the OS (EL 7.3):	
<pre>-rwxr-xr-x. root root system_u:object_r:lib_t:s0 /usr/lib64/passenger/passenger_native_suppo rt.so -rwxr-xr-x. root root system_u:object_r:lib_t:s0 /opt/theforeman/tfm/root/usr/lib64/gems/rub y/passenger-4.0.18/native/passenger_native_support.so</pre>	
Passenger packages are:	
<pre>mod_passenger-4.0.53-4.el7.x86_64 passenger-4.0.53-4.el7.x86_64 tfm-rubygem-passenger-4.0.18-9.11.el7.x86_64 tfm-rubygem-passenger-native-4.0.18-9.11.el7.x86_64 tfm-rubygem-passenger-native-libs-4.0.18-9.11.el7.x86_64</pre>	
(there is no passenger-devel in the configured repositories)	
Related issues:	
Related to Installer - Tracker #28999: Deploy Foreman with Puma as the applic...	Closed
Has duplicate Packaging - Bug #24618: Passenger native and Ruby versions do n...	Duplicate

History

#1 - 12/19/2016 03:24 AM - Dominic Cleal

- Project changed from Foreman to Packaging
- Category set to RPMs

#2 - 11/15/2018 01:31 PM - Ewoud Kohl van Wijngaarden

- Has duplicate Bug #24618: Passenger native and Ruby versions do not match for 1.19 RC2 added

#3 - 02/12/2020 08:29 PM - Eric Helms

- Related to Tracker #28999: Deploy Foreman with Puma as the application server by default added

#4 - 04/23/2020 01:29 PM - Zach Huntington-Meath

- Status changed from New to Rejected

- Triaged changed from No to Yes

In foreman 2.1 we are moving to puma by default which removes the need for passenger all together. Going to close this.