

ERF12-4115: Unable to get classes/enviornments from Puppet

05/03/2017 11:49 AM - Bhanu Prasad Ganguru

Status:	Resolved	Found in Releases:
Priority:	Normal	
Assignee:		
Category:	Puppet	
Target version:		
Triaged:		
Fixed in Releases:		

Description

Hi,

foreman unable to get classes/environments from puppet

Errors from API:  
([RestClient::NotAcceptable]: 406 Not Acceptable) for proxy https:puppetmaster03.rc.hms.harvard.edu:8443/puppet

Proxy logs:  
D, [2017-05-03T11:44:18.513699 ] DEBUG -- : Rack::Handler::WEBrick is invoked.  
D, [2017-05-03T11:44:18.514351 ] DEBUG -- : verifying remote client 10.120.6.116 against trusted\_hosts ["foreman.rc.hms.harvard.edu"]  
W, [2017-05-03T11:44:18.515102 ] WARN -- : Puppet server classes cache is disabled, classes retrieval can be slow.  
E, [2017-05-03T11:44:23.588706 ] ERROR -- : Error while retrieving puppet classes for 'production' environment  
D, [2017-05-03T11:44:23.588787 ] DEBUG -- : 403 Forbidden request: /puppet/v3/environment\_classes (method :get). Please see the server logs for details. (Proxy::Error::HttpError)  
/usr/share/foreman-proxy/modules/puppet\_proxy\_puppet\_api/v3\_api\_request.rb:26:in `list\_classes'  
/usr/share/foreman-proxy/modules/puppet\_proxy\_puppet\_api/v3\_environment\_classes\_api\_classes\_retriever.rb:81:in `block in async\_get\_classes'  
/usr/share/gems/gems/concurrent-ruby-1.0.0/lib/concurrent/executor/safe\_task\_executor.rb:24:in `call'  
/usr/share/gems/gems/concurrent-ruby-1.0.0/lib/concurrent/executor/safe\_task\_executor.rb:24:in `block in execute'  
/usr/share/gems/gems/concurrent-ruby-1.0.0/lib/concurrent/synchronization/mri\_lockable\_object.rb:38:in `block in synchronize'  
/usr/share/gems/gems/concurrent-ruby-1.0.0/lib/concurrent/synchronization/mri\_lockable\_object.rb:38:in `synchronize'  
/usr/share/gems/gems/concurrent-ruby-1.0.0/lib/concurrent/synchronization/mri\_lockable\_object.rb:38:in `synchronize'  
/usr/share/gems/gems/concurrent-ruby-1.0.0/lib/concurrent/executor/safe\_task\_executor.rb:19:in `execute'  
/usr/share/gems/gems/concurrent-ruby-1.0.0/lib/concurrent/promise.rb:526:in `block in realize'  
/usr/share/gems/gems/concurrent-ruby-1.0.0/lib/concurrent/executor/ruby\_thread\_pool\_executor.rb:333:in `call'  
/usr/share/gems/gems/concurrent-ruby-1.0.0/lib/concurrent/executor/ruby\_thread\_pool\_executor.rb:333:in `run\_task'  
/usr/share/gems/gems/concurrent-ruby-1.0.0/lib/concurrent/executor/ruby\_thread\_pool\_executor.rb:322:in `block (3 levels) in create\_worker'  
/usr/share/gems/gems/concurrent-ruby-1.0.0/lib/concurrent/executor/ruby\_thread\_pool\_executor.rb:305:in `loop'  
/usr/share/gems/gems/concurrent-ruby-1.0.0/lib/concurrent/executor/ruby\_thread\_pool\_executor.rb:305:in `block (2 levels) in create\_worker'  
/usr/share/gems/gems/concurrent-ruby-1.0.0/lib/concurrent/executor/ruby\_thread\_pool\_executor.rb:304:in `catch'  
/usr/share/gems/gems/concurrent-ruby-1.0.0/lib/concurrent/executor/ruby\_thread\_pool\_executor.rb:304:in `block in create\_worker'  
E, [2017-05-03T11:44:23.589320 ] ERROR -- : Failed to show puppet classes: 403 Forbidden request: /puppet/v3/environment\_classes (method :get). Please see the server logs for details.  
D, [2017-05-03T11:44:23.589413 ] DEBUG -- : Failed to show puppet classes: 403 Forbidden request: /puppet/v3/environment\_classes (method :get). Please see the server logs for details.  
I, [2017-05-03T11:44:23.589685 ] INFO -- : 10.120.6.116 - - [03/May/2017:11:44:23 -0400] "GET /puppet/environments/production/classes HTTP/1.1" 406 139 5.0755

Thanks for you help

Bhanu

History

#1 - 05/03/2017 12:21 PM - Anonymous

- Category set to Puppet

Please check puppet server log. You probably need to relax access controls on /v3/environment\_classes resource. Please see [https://docs.puppet.com/puppet/4.10/config\\_file\\_auth.html](https://docs.puppet.com/puppet/4.10/config_file_auth.html) or [https://docs.puppet.com/puppetserver/2.7/config\\_file\\_auth.html](https://docs.puppet.com/puppetserver/2.7/config_file_auth.html) for details.

Also, please prefer the mailing list or IRC channel for support queries, see <https://theforeman.org/support.html> for details.

**#2 - 05/04/2017 12:05 PM - Bhanu Prasad Ganguru**

Thanks dmitri  
That solved the issue

You can resolve this ticket

**#3 - 05/04/2017 12:05 PM - Bhanu Prasad Ganguru**

- *Status changed from New to Resolved*