Smart Proxy - Support #21226

Can't able to delete hosts after upgrade to 1.14

10/05/2017 04:10 PM - Bhanu Prasad Ganguru

Status:	Resolved		
Priority:	Normal		
Assignee:			
Category:			
Target version:			
Triaged:		**Found in Releases:**	1.14.3
Fixed in Releases:			

Description

Hi,

we are having some issues with smart-proxy infoblox plugin after upgrading to version 1.14.3 from 1.13.0

This is the error we're seeing

Oops, we're sorry but something went wrong Failed to destroy the record

And getting other error messages like

```
[2017-10-05T15:11:16.695348 ] ERROR -- : 757: unexpected token at '<HTML><HEAD><META HTTP-EQUIV="R
EFRESH" CONTENT = "0; URL=https://10.118.160.6"/></HEAD><BODY BGCOLOR="FFFFFF">Click <A HREF="http
s://10.118.160.6">here</A> if page does not refresh in 10 seconds.</BODY></HTML>
```

```
ERF12-1261 [ProxyAPI::ProxyException]: Unable to set dns entry ([RestClient::BadRequest]: 400 Bad
Request) for proxy https://foreman.rc.hms.harvard.edu:8443/dns
```

Full trace from api

```
ActiveRecord::RecordNotDestroyed
Failed to destroy the record
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/persistence.rb:
185:in `destroy!'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/associations/ha
s_many_association.rb:171:in `each'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/associations/ha
s_many_association.rb:171:in `delete_records'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/associations/co
llection_association.rb:525:in `remove_records'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/associations/co
llection_association.rb:518:in `block in delete_or_destroy'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/associations/co
llection_association.rb:183:in `block in transaction'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/connection_adap
ters/abstract/database_statements.rb:211:in `transaction'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/transactions.rb
:220:in `transaction'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/associations/co
llection_association.rb:182:in `transaction'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/associations/co
llection_association.rb:518:in `delete_or_destroy'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/associations/co
llection_association.rb:279:in `destroy'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/associations/co
llection_association.rb:223:in `destroy_all'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/associations/ha
s_many_association.rb:27:in `handle_dependency'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/associations/bu
ilder/association.rb:146:in `block in add_destroy_callbacks'
```

```
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
448:in `instance_exec'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
448:in `block in make_lambda'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
164:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
164:in `block in halting'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
504:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
504:in `block in call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
504:in `each'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
504:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
92:in `__run_callbacks__'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
778:in `_run_destroy_callbacks'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/callbacks.rb:29
2:in `destroy'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/transactions.rb
:281:in `block in destroy'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/transactions.rb
:351:in `block in with_transaction_returning_status'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/connection_adap
ters/abstract/database_statements.rb:213:in `block in transaction'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/connection_adap
ters/abstract/transaction.rb:184:in `within_new_transaction'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/connection_adap
ters/abstract/database_statements.rb:213:in `transaction'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/transactions.rb
:220:in `transaction'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/transactions.rb
:348:in `with_transaction_returning_status'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/transactions.rb
:281:in `destroy'
/usr/share/foreman/app/controllers/hosts_controller.rb:129:in `destroy'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_controller/metal/implici
t_render.rb:4:in `send_action'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/abstract_controller/base.rb:198
:in `process_action'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_controller/metal/renderi
ng.rb:10:in `process_action'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/abstract_controller/callbacks.r
b:20:in `block in process_action'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
117:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
117:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
555:in `block (2 levels) in compile'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
505:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
505:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
498:in `block (2 levels) in around'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
313:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
313:in `block (2 levels) in halting'
/opt/theforeman/tfm/root/usr/share/gems/gems/rails-observers-0.1.2/lib/rails/observers/action_cont
roller/caching/sweeping.rb:73:in `around'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
455:in `public_send'
```

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/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
455:in `block in make_lambda'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
312:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
312:in `block in halting'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
497:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
497:in `block in around'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
505:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
505:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
498:in `block (2 levels) in around'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
313:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
313:in `block (2 levels) in halting'
/usr/share/foreman/app/controllers/concerns/application_shared.rb:14:in `set_timezone'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
432:in `block in make_lambda'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
312:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
312:in `block in halting'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
497:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
497:in `block in around'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
505:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
505:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
498:in `block (2 levels) in around'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
313:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
313:in `block (2 levels) in halting'
/usr/share/foreman/app/models/concerns/foreman/thread_session.rb:32:in `clear_thread'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
432:in `block in make_lambda'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
312:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
312:in `block in halting'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
497:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
497:in `block in around'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
505:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
505:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
498:in `block (2 levels) in around'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
313:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
313:in `block (2 levels) in halting'
/opt/theforeman/tfm/root/usr/share/gems/gems/rails-observers-0.1.2/lib/rails/observers/action_cont
roller/caching/sweeping.rb:73:in `around'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
455:in `public_send'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
```

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455:in `block in make_lambda'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
312:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
312:in `block in halting'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
497:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
497:in `block in around'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
505:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
505:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
92:in `__run_callbacks__'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
778:in `_run_process_action_callbacks'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
81:in `run_callbacks'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/abstract_controller/callbacks.r
b:19:in `process_action'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_controller/metal/rescue.
rb:29:in `process_action'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_controller/metal/instrum
entation.rb:32:in `block in process_action'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/notifications
.rb:164:in `block in instrument'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/notifications
/instrumenter.rb:20:in `instrument'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/notifications
.rb:164:in `instrument'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_controller/metal/instrum
entation.rb:30:in `process_action'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_controller/metal/params_
wrapper.rb:250:in `process_action'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/railties/contro
ller_runtime.rb:18:in `process_action'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/abstract_controller/base.rb:137
:in `process'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionview-4.2.5.1/lib/action_view/rendering.rb:30:in
`process'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_controller/metal.rb:196:
in `dispatch'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_controller/metal/rack_de
legation.rb:13:in `dispatch'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_controller/metal.rb:237:
in `block in action'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_dispatch/routing/route_s
et.rb:74:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_dispatch/routing/route_s
et.rb:74:in `dispatch'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_dispatch/routing/route_s
et.rb:43:in `serve'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_dispatch/journey/router.
rb:43:in `block in serve'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_dispatch/journey/router.
rb:30:in `each'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_dispatch/journey/router.
rb:30:in `serve'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_dispatch/routing/route_s
et.rb:815:in `call'
/opt/theforeman/tfm/root/usr/share/gems/gems/apipie-rails-0.3.7/lib/apipie/static_dispatcher.rb:65
:in `call'
/opt/theforeman/tfm/root/usr/share/gems/gems/apipie-rails-0.3.7/lib/apipie/extractor/recorder.rb:1
32:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_dispatch/middleware/stat
ic.rb:116:in `call'
```

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/opt/theforeman/tfm/root/usr/share/gems/gems/apipie-rails-0.3.7/lib/apipie/middleware/checksum_in_
headers.rb:27:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/rack-1.6.2/lib/rack/etag.rb:24:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/rack-1.6.2/lib/rack/conditionalget.rb:38:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/rack-1.6.2/lib/rack/head.rb:13:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_dispatch/middleware/para
ms_parser.rb:27:in `call'
/usr/share/foreman/lib/middleware/catch_json_parse_errors.rb:8:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_dispatch/middleware/flas
h.rb:260:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/rack-1.6.2/lib/rack/session/abstract/id.rb:225:in `con
text'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/rack-1.6.2/lib/rack/session/abstract/id.rb:220:in `cal
l'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_dispatch/middleware/cook
ies.rb:560:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/query_cache.rb:
36:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activerecord-4.2.5.1/lib/active_record/connection_adap
ters/abstract/connection_pool.rb:653:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_dispatch/middleware/call
backs.rb:29:in `block in call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
88:in `__run_callbacks__'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
778:in `_run_call_callbacks'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/callbacks.rb:
81:in `run_callbacks'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_dispatch/middleware/call
backs.rb:27:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_dispatch/middleware/remo
te_ip.rb:78:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_dispatch/middleware/debu
g_exceptions.rb:17:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_dispatch/middleware/show
_exceptions.rb:30:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/railties-4.2.5.1/lib/rails/rack/logger.rb:38:in `call_
app'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/railties-4.2.5.1/lib/rails/rack/logger.rb:22:in `call'
/usr/share/foreman/lib/middleware/tagged_logging.rb:18:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_dispatch/middleware/requ
est_id.rb:21:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/rack-1.6.2/lib/rack/methodoverride.rb:22:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/rack-1.6.2/lib/rack/runtime.rb:18:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/activesupport-4.2.5.1/lib/active_support/cache/strateg
y/local_cache_middleware.rb:28:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/actionpack-4.2.5.1/lib/action_dispatch/middleware/stat
ic.rb:116:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/rack-1.6.2/lib/rack/sendfile.rb:113:in `call'
/opt/theforeman/tfm/root/usr/share/gems/gems/secure_headers-3.4.1/lib/secure_headers/middleware.rb
:12:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/railties-4.2.5.1/lib/rails/engine.rb:518:in `call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/railties-4.2.5.1/lib/rails/application.rb:165:in `call
'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/railties-4.2.5.1/lib/rails/railtie.rb:194:in `public_s
end'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/railties-4.2.5.1/lib/rails/railtie.rb:194:in `method_m
issing'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/rack-1.6.2/lib/rack/urlmap.rb:66:in `block in call'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/rack-1.6.2/lib/rack/urlmap.rb:50:in `each'
/opt/rh/sclo-ror42/root/usr/share/gems/gems/rack-1.6.2/lib/rack/urlmap.rb:50:in `call'
/opt/theforeman/tfm/root/usr/share/gems/gems/passenger-4.0.18/lib/phusion_passenger/rack/thread_ha
ndler_extension.rb:77:in `process_request'
/opt/theforeman/tfm/root/usr/share/gems/gems/passenger-4.0.18/lib/phusion_passenger/request_handle
r/thread_handler.rb:140:in `accept_and_process_next_request'
/opt/theforeman/tfm/root/usr/share/gems/gems/passenger-4.0.18/lib/phusion_passenger/request_handle
r/thread_handler.rb:108:in `main_loop'
```

```
/opt/theforeman/tfm/root/usr/share/gems/gems/passenger-4.0.18/lib/phusion_passenger/request_handle
r.rb:441:in `block (3 levels) in start_threads'
/opt/theforeman/tfm/root/usr/share/gems/gems/logging-1.8.2/lib/logging/diagnostic_context.rb:323:i
n `call'
/opt/theforeman/tfm/root/usr/share/gems/gems/logging-1.8.2/lib/logging/diagnostic_context.rb:323:i
n `block in create_with_logging_context'
```

Any help would be appreciated

Thanks,
Bhanu

History

#1 - 10/09/2017 04:04 AM - Marek Hulán

- Project changed from Foreman to Smart Proxy

- Category deleted (DHCP)

While this is a valid Foreman bug, we should better display error message when something fails on smart proxy, the real cause seems to be something in proxy or its plugins. Logs from the proxy would be required for further debugging. Moving to Smart Proxy project.

#2 - 10/10/2017 11:37 AM - Bhanu Prasad Ganguru

- File smart_proxy_Oct10_17.log added

Marek,
Thanks for your response

Please find the attached smart-proxy log file
I tried to delete an existing host and then tried to create a new host
In first case it failed completely, whereas in second case it created host but failed to create dns record

And my main question is
we're planning to upgrade to foreman 1.15.3, if we do so all these issues will go away ??

Thanks,
Bhanu

#3 - 10/10/2017 06:13 PM - Anonymous

- Tracker changed from Bug to Support

It's unclear to me what exactly is going on -- an api call from smart-proxy fails on the infoblox side and an html page is returned. It looks like the infoblox gem is quite old, updating to a newer one might help. We are relying on wapi version 2.0, you may need to update your infoblox install in case it only supports older versions of wapi.

#4 - 10/12/2017 02:29 PM - Bhanu Prasad Ganguru

Thanks Dmitri,

upgrading infoblox gem definitely helped,
but we're now seeing issues while creating new hosts

foreman is creating dhcp and dns records in infoblox, but for whatever reason foreman thinks dns record is not created
And rolling back creating host
If I login to infoblox, I can see that host A record is created

```
D, [2017-10-12T10:02:42.779516 ] DEBUG -- : close: 10.120.6.116:42821
D, [2017-10-12T10:02:57.407071 ] DEBUG -- : accept: 10.120.6.116:42834
D, [2017-10-12T10:02:57.410093 ] DEBUG -- : Rack::Handler::WEBrick is invoked.
D, [2017-10-12T10:02:57.410687 ] DEBUG -- : verifying remote client 10.120.6.116 against trusted_hosts ["forem
an.rc.hms.harvard.edu"]
I, [2017-10-12T10:02:57.594199 ]  INFO -- : 10.120.6.116 - - [12/Oct/2017:10:02:57 -0400] "GET /dhcp/10.120.33
.0/unused_ip?from=10.120.33.5&to=10.120.33.243 HTTP/1.1" 200 21 0.1837

D, [2017-10-12T10:02:57.634339 ] DEBUG -- : close: 10.120.6.116:42834
D, [2017-10-12T10:03:27.327230 ] DEBUG -- : accept: 10.120.6.116:42842
D, [2017-10-12T10:03:27.331285 ] DEBUG -- : Rack::Handler::WEBrick is invoked.
D, [2017-10-12T10:03:27.331821 ] DEBUG -- : verifying remote client 10.120.6.116 against trusted_hosts ["forem
an.rc.hms.harvard.edu"]
I, [2017-10-12T10:03:27.332214 ]  INFO -- : 10.120.6.116 - - [12/Oct/2017:10:03:27 -0400] "GET /tftp/serverNam
```

```
e HTTP/1.1" 200 17 0.0005

D, [2017-10-12T10:03:27.372265 ] DEBUG -- : close: 10.120.6.116:42842
D, [2017-10-12T10:03:27.402379 ] DEBUG -- : accept: 10.120.6.116:42843
D, [2017-10-12T10:03:27.405068 ] DEBUG -- : Rack::Handler::WEBrick is invoked.
D, [2017-10-12T10:03:27.405718 ] DEBUG -- : verifying remote client 10.120.6.116 against trusted_hosts ["forem
an.rc.hms.harvard.edu"]
D, [2017-10-12T10:03:27.551067 ] DEBUG -- : Added DHCP reservation for 10.120.33.13/00:50:56:a0:27:5d
D, [2017-10-12T10:03:27.551173 ] DEBUG -- : Restarting grid.
I, [2017-10-12T10:03:31.128719 ]  INFO -- : Restarting Grid failed.
I, [2017-10-12T10:03:31.129088 ]  INFO -- : 10.120.6.116 - - [12/Oct/2017:10:03:31 -0400] "POST /dhcp/10.120.3
3.0 HTTP/1.1" 200 - 3.7236

D, [2017-10-12T10:03:31.131056 ] DEBUG -- : close: 10.120.6.116:42843
D, [2017-10-12T10:03:31.158918 ] DEBUG -- : accept: 10.120.6.116:42849
D, [2017-10-12T10:03:31.161275 ] DEBUG -- : Rack::Handler::WEBrick is invoked.
D, [2017-10-12T10:03:31.161971 ] DEBUG -- : verifying remote client 10.120.6.116 against trusted_hosts ["forem
an.rc.hms.harvard.edu"]
D, [2017-10-12T10:04:31.250257 ] DEBUG -- : accept: 10.120.6.116:42860
D, [2017-10-12T10:04:31.253078 ] DEBUG -- : Rack::Handler::WEBrick is invoked.
D, [2017-10-12T10:04:31.253677 ] DEBUG -- : verifying remote client 10.120.6.116 against trusted_hosts ["forem
an.rc.hms.harvard.edu"]
D, [2017-10-12T10:04:31.626205 ] DEBUG -- : Removed DHCP reservation for 10.120.33.13 => upgrade-test.rc.hms.h
arvard.edu (10.120.33.13 / 00:50:56:a0:27:5d)
D, [2017-10-12T10:04:31.626338 ] DEBUG -- : Restarting grid.
I, [2017-10-12T10:04:35.225138 ]  INFO -- : Restarting Grid failed.
I, [2017-10-12T10:04:35.225645 ]  INFO -- : 10.120.6.116 - - [12/Oct/2017:10:04:35 -0400] "DELETE /dhcp/10.120
.33.0/00:50:56:a0:27:5d HTTP/1.1" 200 - 3.9721

D, [2017-10-12T10:04:35.227089 ] DEBUG -- : close: 10.120.6.116:42860
I, [2017-10-12T10:04:46.407181 ]  INFO -- : 10.120.6.116 - - [12/Oct/2017:10:04:46 -0400] "POST /dns/ HTTP/1.1
" 200 - 75.2454

D, [2017-10-12T10:04:46.407693 ] DEBUG -- : close: 10.120.6.116:42849
```

#5 - 10/12/2017 06:12 PM - Anonymous

- Status changed from New to Resolved

Things look ok on smart-proxy side (other than grid restart failures, which is a bit odd). Take a look at foreman log, it might have a clue for why you are seeing failures. Please note that the main resource for support questions is #theforeman irc channel on freenode; try asking your question there.

I'm going to close this issue, as the smart-proxy problem you were experiencing has been resolved.

Files

smart_proxy_Oct10_17.log	18.2 KB	10/10/2017	Bhanu Prasad Ganguru