

Foreman - Bug #241

email notifications don't work when mail relay requires domain name

05/07/2010 03:47 PM - Eric Plaster

Status: Closed	
Priority: Normal	
Assignee: Ohad Levy	
Category: E-Mail	
Target version: 0.1-5	
Difficulty:	Fixed in Releases:
Triaged:	Found in Releases:
Bugzilla link:	Red Hat JIRA:
Pull request:	
Description	
<p>I followed the instructions on http://theforeman.org/projects/foreman/wiki/Mail_Notifications and http://theforeman.org/projects/foreman/wiki/Email_configuration but continually got the following:</p>	
<pre>[09:03 AM]root@puppet:foreman# rake reports:summarize days=3 RAILS_ENV="production" (in /usr/share/foreman) rake aborted! 550 5.1.1 <reporting@domain.com>: Recipient address rejected: domain.com</pre>	
<p>I have this in my config/settings.yaml:</p>	
<pre>:administrator: reporting@domain.com :failed_report_email_notification: true</pre>	
<p>And this in my config/email.yaml:</p>	
<pre>production: delivery_method: :smtp smtp_settings: address: smtp.domain.com port: 25 domain: domain.com authentication: :none</pre>	
<p>After chatting with Ohad Levy in #theforeman, I got a little farther by adding email=reporting.domain.com to the end of the rake command:</p>	
<pre>[09:10 AM]root@ksmgmt01:foreman# rake reports:summarize days=3 RAILS_ENV="production" email=reporting@domain.com (in /usr/share/foreman) rake aborted! 504 5.5.2 <Foreman-noreply>: Sender address rejected: need fully-qualified address</pre>	
<p>Again after talking with Ohad Levy I had to change line 33 in app/models/host_mailer.rb from:</p>	
<pre>from "Foreman-noreply"</pre>	
<p>to</p>	
<pre>from "foreman@kingcompanies.com"</pre>	
<pre></pre</pre>	

Another thing to note is, we don't administer our own email server. We go through <http://www.01.com>, and they may be a little more restrictive on mail relaying (i.e. only our domain to our domain without authentication). However, we should be able to specify the sender and recipients for the reports.

Other information:

I installed it using puppet (very sweet install btw)

architecture => x86_64

facterversion => 1.5.7

kernelrelease => 2.6.32-22-server

lsbdistcodename => lucid

lsbdistdescription => Ubuntu 10.04 LTS

manufacturer => VMware, Inc.

operatingsystem => Ubuntu

puppetversion => 0.25.5

rubyversion => 1.8.7

```
[09:45 AM]root@puppet:foreman# gem list
```

• LOCAL GEMS ***

actionmailer (2.3.5)

actionpack (2.3.5)

activerecord (2.3.5)

activeresource (2.3.5)

activesupport (2.3.5)

cgi_multipart_eof_fix (2.5.0)

daemons (1.0.10)

eventmachine (0.12.10)

fastthread (1.0.7)

gem_plugin (0.2.3)

hobofields (1.0.0)

hobosupport (1.0.0)

hoe (2.6.0)

json_pure (1.4.2)

mongrel (1.1.5)

mysql (2.8.1)

rack (1.0.1)

rails (2.3.5)

rake (0.8.7)

rubyforge (2.0.4)

stompserver (0.9.9)

Associated revisions

Revision 722ef9a8 - 05/18/2010 06:53 AM - Ohad Levy

fixes #241 - email notifications don't work when mail relay requires domain name

History

#1 - 05/16/2010 12:38 PM - Ohad Levy

- Subject changed from email notifications don't work to email notifications don't work when mail relay requires domain name

- Category set to E-Mail

- Assignee set to Ohad Levy

- Target version set to 0.1-5

#2 - 05/18/2010 06:59 AM - Ohad Levy

- Status changed from New to Ready For Testing

- % Done changed from 0 to 100

Applied in changeset [722ef9a832853a48bc335a10b53d96b36beb7555](#).

#3 - 05/24/2010 03:11 AM - Ohad Levy

- Status changed from Ready For Testing to Closed