

Foreman - Bug #2431

## Foreman MYSQL Error on hosts\_and\_Facts import when FQDN is missing

04/25/2013 06:53 PM - Sam McLeod

Status:	Closed
Priority:	Normal
Assignee:	
Category:	Facts
Target version:	1.3.0
Difficulty:	Fixed in Releases:
Triaged:	Found in Releases:
Bugzilla link:	Red Hat JIRA:
Pull request:	

## Description

hostnames removed for privacy's sake.

Tasks: TOP => puppet:import:hosts\_and\_facts  
(See full trace by running task with --trace)

```
root@puppetmaster:~# dpkg --list | grep foreman
ii  foreman                               1.1.1+debian1          Systems management web
   interface
rc  foreman-mysql                          1.1.1+debian1          metapackage providing
MySQL dependencies for Foreman
ii  foreman-proxy                          1.1+debian1           RESTful proxies for DN
S, DHCP, TFTP, and Puppet
root@puppetmaster:~# dpkg --list | grep puppet
ii  facter                                1.6.18-1puppetlabs1    Ruby module for collec
ting simple facts about a host operating system
ii  hiera                                 1.1.2-1puppetlabs1    A simple pluggable Hie
archical Database.
ii  puppet                                2.6.2-5+squeeze7      Centralized configurat
ion management - agent startup and compatibility scripts
ii  puppet-common                          2.6.2-5+squeeze7      Centralized configurat
```

```

ion management
if puppet-dashboard
ii puppetlabs-release
ppet Labs gpg key and apt repo"
ii puppetmaster
ion management - master startup and compatibility scripts

root@puppetmaster:~# cat /etc/debian_version
6.0.7
root@puppetmaster:~# uname -a
Linux puppetmaster 3.2.0-0.bpo.4-686-pae #1 SMP Debian 3.2.35-2~bpo60+1 i686 GNU/Linux

root@puppetmaster:~# rails --version
Rails 2.3.5
root@puppetmaster:~# ruby --version
ruby 1.8.7 (2010-08-16 patchlevel 302) [i486-linux]

```

I've tried looking through /var/lib/puppet/yaml/facts/\* to see if I can find any yaml's with dodgy characters etc... but I can't see anything.

I believe this happened after upgrading foreman, but we only noticed the cron job failing a few days ago so I can't be certain.

#### Related issues:

Has duplicate Foreman - Bug #3154: Failed to import facts: undefined method `...'

Duplicate    09/27/2013

#### Associated revisions

##### Revision 3d6c46e5 - 08/21/2013 10:45 AM - Ash Caire

fixes #2431 - handle fact uploads where host is missing \$fqdn

#### History

##### #1 - 04/25/2013 07:07 PM - Sam McLeod

OK we just fixed it - we removed all hosts that didn't have a FQDN, we found that once this was done there were actually duplicates of those hosts that existed with the FQDN.

Can close this one off.

##### #2 - 04/26/2013 03:35 AM - Dominic Cleal

- Status changed from New to Closed

Thanks for finding the cause Sam!

##### #3 - 04/29/2013 12:13 AM - Sam McLeod

Hi,

I actually need this ticket re-opened.

Although deleting the hosts that the rake complains about worked, as soon as those hosts did their next puppet run forman's rake complained about those same hosts again.

I ran the yaml files for those hosts through several yaml syntax checkers and looked them over from top to bottom but I can't see any issues?

##### #4 - 04/30/2013 03:23 AM - Dominic Cleal

- Status changed from Closed to Feedback

Do your host have an "fqdn" fact? The resolution of this changed in Facter 1.7.0 to use `hostname -f` which has broken a few (perhaps misconfigured) installations.

##### #5 - 05/01/2013 06:48 PM - Sam McLeod

Dominic Cleal wrote:

Do your host have an "fqdn" fact? The resolution of this changed in Facter 1.7.0 to use `hostname -f` which has broken a few (perhaps misconfigured) installations.

Hi Dominic,

Thanks for pointing us in the right direction.

The hosts were unaware of the fqdn's - they didn't have the fact at all.

We fixed this by added the fqdn to /etc/hosts on the 127.0.1.1 line.  
This caused the fqdn fact to be created and then properly handed the information to foreman.

I'm not sure if this is a common issue but it may be other adding some more description error information to the rake task as to why it fails.

#### #6 - 05/02/2013 03:28 AM - Dominic Cleal

- Subject changed from Foreman MYSQL Error on hosts\_and\_Facts import to Foreman MYSQL Error on hosts\_and\_Facts import when FQDN is missing

- Category set to Facts

- Status changed from Feedback to New

#### #7 - 08/21/2013 08:12 AM - Dominic Cleal

- Description updated

- Status changed from New to Ready For Testing

- Target version set to 1.3.0

This PR from Ash Caire makes Foreman fall back to the certname if the FQDN's missing, which I'm pretty sure will fix the rake task too as they share a code path.

<https://github.com/theforeman/foreman/pull/836>

#### #8 - 08/21/2013 11:31 AM - Anonymous

- Status changed from Ready For Testing to Closed

- % Done changed from 0 to 100

Applied in changeset [3d6c46e5132ab60b3ad791a43f94b9fef9e23e2](#).

#### #9 - 09/27/2013 07:38 AM - Dominic Cleal

- Has duplicate Bug #3154: Failed to import facts: undefined method `downcase' for nil:NilClass added