

## Installer - Bug #27484

### foreman-installer broken with postgres

07/31/2019 02:16 PM - Fabrício Cabeça

|  |                           |
|--|---------------------------|
| <b>Status:</b> Resolved  |                           |
| <b>Priority:</b> Normal  |                           |
| <b>Assignee:</b>   |                           |
| <b>Category:</b>   |                           |
| <b>Target version:</b>   |                           |
| <b>Difficulty:</b>   | <b>Fixed in Releases:</b> |
| <b>Triaged:</b> No   | <b>Found in Releases:</b> |
| <b>Bugzilla link:</b>  | <b>Red Hat JIRA:</b>      |
| <b>Pull request:</b>   |                           |
| <b>Description</b>   |                           |
| Environment:<br>- Fresh install in CentOS 7 (AWS instance)<br>- Default instructions for 1.22.0 and 1.21.3   |                           |
| After following all installation steps the foreman is up and running but no environments are imported. Using the installer with --foreman-db-type=mysql works as expected. |                           |
| Not sure if it related to <a href="#">#27315</a> as in my case no errors were reported.  |                           |

### History

#### #1 - 07/31/2019 02:17 PM - Ewoud Kohl van Wijngaarden

Do you have anything like an installer log (from /var/log/foreman-installer)?

#### #2 - 07/31/2019 02:45 PM - Fabrício Cabeça

Ewoud Kohl van Wijngaarden wrote:

Do you have anything like an installer log (from /var/log/foreman-installer)?

Unfortunately I've terminated the machine that would have a clean log, when I can I will run another instance to grab these, it was 100% reproducible...

#### #3 - 07/31/2019 03:17 PM - Fabrício Cabeça

- File foreman.log added

- File foreman.1.log added

Ewoud Kohl van Wijngaarden wrote:

Do you have anything like an installer log (from /var/log/foreman-installer)?

#### #4 - 07/31/2019 03:27 PM - Ewoud Kohl van Wijngaarden

I don't see any error. Can you describe how it's broken?

#### #5 - 07/31/2019 03:44 PM - Fabrício Cabeça

Ewoud Kohl van Wijngaarden wrote:

I don't see any error. Can you describe how it's broken?

It doesn't import the production environment, of course I did add the puppet ntp class as described in the installation instructions right after the quickstart guide as suggested, and I also ran the foreman-rake command to import this class, classes imported, no environment.

**#6 - 07/31/2019 03:51 PM - Ewoud Kohl van Wijngaarden**

Are you sure the environment has the correct taxonomies? I think we've seen a bug where it's not assigned any so not visible. You can try to select Any organizations and Any locations in the top menu, go to environments overview. If you then see it, edit it to assign the taxonomies.

**#7 - 07/31/2019 05:41 PM - Fabrício Cabeça**

Ewoud Kohl van Wijngaarden wrote:

Are you sure the environment has the correct taxonomies? I think we've seen a bug where it's not assigned any so not visible. You can try to select Any organizations and Any locations in the top menu, go to environments overview. If you then see it, edit it to assign the taxonomies.

You saved my day ! I thought it was fixed when I saw the environment after importing the puppet classes but it was still broken elsewhere. Assigning the taxonomies using the "fix mismatches" button fixed everything. Thanks !

**#8 - 07/31/2019 06:10 PM - Fabrício Cabeça**

- Status changed from New to Resolved

**Files**

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|               |         |            |                 |
|---------------|---------|------------|-----------------|
| foreman.1.log | 14.4 KB | 07/31/2019 | Fabrício Cabeça |
| foreman.log   | 1.97 MB | 07/31/2019 | Fabrício Cabeça |