# Installer - Bug #30802

## Azure VM provision fails with error `requests.exceptions.HTTPError: 502 Server Error: Proxy Error for url`

09/08/2020 04:59 PM - Eric Helms

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|---|---|---|---|---|
| **Status:** | Closed | | | |
| **Priority:** | Normal | | | |
| **Assignee:** | Eric Helms | | | |
| **Category:** | foreman-installer script | | | |
| **Target version:** | 2.3.0 | | | |
| **Difficulty:** | | | **Fixed in Releases:** | 2.3.0 |
| **Triaged:** | Yes | | **Found in Releases:** | |
| **Bugzilla link:** | 1875426 | | **Red Hat JIRA:** | |
| **Pull request:** | https://github.com/theforeman/foreman-installer/pull/575 | | | |

## Description

Cloned from https://bugzilla.redhat.com/show_bug.cgi?id=1875426

**Description of problem:**

Azure VM provision fails with error `requests.exceptions.HTTPError: 502 Server Error: Proxy Error for url`

**Version-Release number of selected component (if applicable):**

6.8.0 Snap 11

**How reproducible:**

Always

**Steps to Reproduce:**
1. Try to provision a VM using Azure CR using CLI/API/UI
2.
3.

**Actual results:**

requests.exceptions.HTTPError: 502 Server Error: Proxy Error for url`

**Expected results:**

VM should provision

**Additional info:**

a. After setting the 'ProxyTimeout 600' all scenarios works well

b. More could refer from here : https://bugzilla.redhat.com/show_bug.cgi?id=1850934

## Associated revisions

### Revision ff058556 - 09/09/2020 01:17 PM - Eric Helms

Fixes #30802: Set proxy timeout to 15 minutes

This sets the Foreman HTTPs reverse proxy timeout to 15 minutes to
give a cushion for some requests (such as provisioning) that can
keep an open request for 10+ minutes. This sets a sane default and
users can then tune it to their own infrastructure needs.

## History

**#1 - 09/08/2020 05:49 PM - The Foreman Bot**

*- Status changed from New to Ready For Testing*

*- Pull request https://github.com/theforeman/foreman-installer/pull/575 added*

**#2 - 09/09/2020 01:18 PM - The Foreman Bot**

*- Fixed in Releases 2.3.0 added*

**#3 - 09/09/2020 02:01 PM - Eric Helms**

*- Status changed from Ready For Testing to Closed*

Applied in changeset [installer|ff058556cf66ec82623aafa2cd319fc3c0a1563d](installer|ff058556cf66ec82623aafa2cd319fc3c0a1563d).

**#4 - 11/30/2020 05:56 PM - Ewoud Kohl van Wijngaarden**

*- Category set to foreman-installer script*

*- Target version set to 2.3.0*

*- Triaged changed from No to Yes*