Foreman - Bug #35164

puppet failed on initial ubuntu 20.04 installation

07/05/2022 06:30 PM - Xiao Li

Status:	Closed		
Priority:	Normal		
Assignee:			
Category:			
Target version:			
Difficulty:		**Fixed in Releases:**	
Triaged:	No	**Found in Releases:**	
Bugzilla link:		**Red Hat JIRA:**	
Pull request:			

Description

```
Jul 05 12:40:38 dskscs008 puppet-agent[483]: Could not send report: SSL_connect returned=1 errno=0
 state=error: certificate verify failed (unable to get issuer certificate): [unable to get issuer
certificate fo>
Jul 05 13:10:37 dskscs008 puppet-agent[543]: Unable to fetch my node definition, but the agent run
 will continue:
Jul 05 13:10:37 dskscs008 puppet-agent[543]: SSL_connect returned=1 errno=0 state=error: certifica
te verify failed (unable to get issuer certificate): [unable to get issuer certificate for /CN=Pup
pet CA: katell>
Jul 05 13:10:37 dskscs008 puppet-agent[543]: (/File[/var/lib/puppet/facts.d]) Failed to generate a
dditional resources using 'eval_generate': SSL_connect returned=1 errno=0 state=error: certificate
 verify failed>
Jul 05 13:10:37 dskscs008 puppet-agent[543]: (/File[/var/lib/puppet/facts.d]) Could not evaluate:
Could not retrieve file metadata for puppet:///pluginfacts: SSL_connect returned=1 errno=0 state=e
rror: certific>
Jul 05 13:10:37 dskscs008 puppet-agent[543]: (/File[/var/lib/puppet/lib]) Failed to generate addit
ional resources using 'eval_generate': SSL_connect returned=1 errno=0 state=error: certificate ver
ify failed (un>
Jul 05 13:10:37 dskscs008 puppet-agent[543]: (/File[/var/lib/puppet/lib]) Could not evaluate: Coul
d not retrieve file metadata for puppet:///plugins: SSL_connect returned=1 errno=0 state=error: ce
rtificate veri>
Jul 05 13:10:37 dskscs008 puppet-agent[543]: Could not retrieve catalog from remote server: SSL_co
nnect returned=1 errno=0 state=error: certificate verify failed (unable to get issuer certificate)
: [unable to g>
Jul 05 13:10:37 dskscs008 puppet-agent[543]: Could not retrieve catalog; skipping run
Jul 05 13:10:37 dskscs008 puppet-agent[543]: Could not send report: SSL_connect returned=1 errno=0
 state=error: certificate verify failed (unable to get issuer certificate): [unable to get issuer
certificate fo>
```

History

#1 - 10/14/2022 12:47 PM - Ewoud Kohl van Wijngaarden

- Description updated

- Status changed from New to Closed

From the paths used this looks like it's using the OS vendor's package, which is version 5.5. If you talk to Puppetserver 7 it can't deal with the intermediate certificate.

I'd advise using a newer Puppet version (since Puppet 5 is also EOL). See https://apt.puppet.com/ as well.