

Katello - Bug #4615

subscription-manager list --available fails on client system

03/10/2014 03:09 PM - Erik Jacobs

Status: Closed	
Priority: Normal	
Assignee:	
Category:	
Target version: Katello 2.0	
Difficulty:	Fixed in Releases:
Triaged: Yes	Found in Releases:
Bugzilla link:	Red Hat JIRA:
Pull request:	
Description	
<p>On client system: [root@client-10 log]# subscription-manager list --available Error updating system data on the server, see /var/log/rhsm/rhsm.log for more details.</p> <p>From rhsm.log: RemoteServerException: Server returned 404 2014-03-10 11:08:37,099 [ERROR] @managercli.py:115 - exception caught in subscription-manager 2014-03-10 11:08:37,099 [ERROR] @managercli.py:116 - Error updating system data on the server, see /var/log/rhsm/rhsm.log for more details.</p> <p>Traceback (most recent call last): File "/usr/sbin/subscription-manager", line 88, in <module> sys.exit(abs(main() or 0)) File "/usr/sbin/subscription-manager", line 79, in main return managercli.ManagerCLI().main() File "/usr/share/rhsm/subscription_manager/managercli.py", line 2085, in main return CLI.main(self) File "/usr/share/rhsm/subscription_manager/cli.py", line 156, in main return cmd.main() File "/usr/share/rhsm/subscription_manager/managercli.py", line 424, in main return_code = self._do_command() File "/usr/share/rhsm/subscription_manager/managercli.py", line 1906, in <i>do_command</i> <i>self.facts, self.options.all, on_date</i>) File "/usr/share/rhsm/subscription_manager/managerlib.py", line 326, in <i>getAvailableEntitlements</i> <i>dlist = list_pools(cpserver, consumer_uuid, facts, get_all, active_on)</i> File "/usr/share/rhsm/subscription_manager/managerlib.py", line 298, in <i>list_pools</i> <i>facts.update_check(uep, consumer_uuid)</i> File "/usr/share/rhsm/subscription_manager/cache.py", line 172, in <i>update_check</i> <i>raise Exception(("Error updating system data on the server, see /var/log/rhsm/rhsm.log "</i> Exception: Error updating system data on the server, see /var/log/rhsm/rhsm.log for more details.</p> <p>From foreman.log: Processing by Katello::Api::V1::RootController#resource_list as JSON Parameters: {"api_version"=>"v1", "root"=>{}} Completed 200 OK in 20ms (Views: 2.2ms ActiveRecord: 0.0ms) Processing by Katello::Api::V1::PingController#server_status as JSON Parameters: {"api_version"=>"v1", "ping"=>{}} Completed 200 OK in 1ms (Views: 0.2ms ActiveRecord: 0.0ms) Processing by Katello::Api::V1::PingController#server_status as JSON Parameters: {"api_version"=>"v1", "ping"=>{}} Completed 200 OK in 1ms (Views: 0.1ms ActiveRecord: 0.0ms)</p> <p>ActionController::RoutingError (No route matches [PUT] "/katello/api/consumers/309e8785-194a-49c0-abf5-d362b6731cde"): /usr/lib/ruby/gems/1.8/gems/passenger-4.0.5/lib/phusion_passenger/rack/thread_handler_extension.rb:77:in `process_request' /usr/lib/ruby/gems/1.8/gems/passenger-4.0.5/lib/phusion_passenger/request_handler/thread_handler.rb:140:in `accept_and_process_next_request' /usr/lib/ruby/gems/1.8/gems/passenger-4.0.5/lib/phusion_passenger/request_handler/thread_handler.rb:108:in `main_loop'</p>	

Associated revisions

Revision 69dccc0 - 03/11/2014 06:28 PM - Eric Helms

Fixes #4615: Add missing route that allows RHSM to update consumer facts and update API authentication check to account for authentication order.

Revision 27c26580 - 03/11/2014 07:24 PM - Eric Helms

Merge pull request #3792 from ehelms/fixes-4615

Fixes #4615: Adds missing routing from consumer to V1 systems that provi...

History

#1 - 03/10/2014 03:22 PM - Erik Jacobs

foreman-1.5.0-0.develop.201403071828gite4d8817.el6.noarch
foreman-postgresql-1.5.0-0.develop.201403071828gite4d8817.el6.noarch
foreman-proxy-1.5.0-0.develop.201402201704gita25e7b9.el6.noarch
foreman-release-1.5.0-0.develop.201403071828gite4d8817.el6.noarch
katello-1.5.0-14.201403071827git0bda7f5.el6.noarch
katello-apache-1.0-1.noarch
katello-ca-1.0-1.noarch
katello-certs-tools-1.5.2-1.el6.noarch
katello-installer-0.0.19-1.201403072013gita7ceec1.el6.noarch
katello-repos-1.5.1-1.git.14.0868bd1.el6.noarch
pulp-katello-plugins-0.2-1.el6.noarch
ruby193-rubygem-foreman-tasks-0.3.5-1.el6.noarch
ruby193-rubygem-katello-1.5.0-10.201403071827git0bda7f5.el6.noarch
rubygem-foreman_api-0.1.11-1.el6.noarch
rubygem-hammer_cli_foreman-0.0.18-1.el6.noarch
rubygem-hammer_cli_katello-0.0.3-1.el6.noarch
rubygem-katello_api-0.0.8-1.el6.noarch

#2 - 03/10/2014 03:25 PM - Erik Jacobs

- File *rhsm.log* added

registration:
[root@client-10 ~]# subscription-manager register --environment=Library --org=ACME_Corporation
Username: admin
Password:
The system has been registered with id: 309e8785-194a-49c0-abf5-d362b6731cde

#3 - 03/11/2014 07:52 PM - Eric Helms

- Status changed from *New* to *Closed*
- % Done changed from *0* to *100*

Applied in changeset katello|commit:69dccc02257f0274c3ef84110537d9faee83caa.

#4 - 06/06/2014 01:40 PM - Eric Helms

- *Triaged* set to *Yes*

#5 - 08/21/2014 02:30 PM - Eric Helms

- translation missing: *en.field_release* set to *13*

Files

rhsm.log	93.1 KB	03/10/2014	Erik Jacobs
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