

Foreman - Bug #4833

running `foreman-rake reports:summarize` ends with 'rake aborted! getaddrinfo: Name or service not known'

03/25/2014 11:12 AM - Jan Hutař

Status: Rejected	
Priority: Normal	
Assignee:	
Category: Reporting	
Target version:	
Difficulty:	Fixed in Releases:
Triaged:	Found in Releases:
Bugzilla link:	Red Hat JIRA:
Pull request:	
Description	
I have noticed this in the cron:	
<pre># /usr/sbin/foreman-rake reports:summarize rake aborted! getaddrinfo: Name or service not known Tasks: TOP => reports:summarize (See full trace by running task with --trace) # echo \$? 1</pre>	
And with trace option:	
<pre># /usr/sbin/foreman-rake --trace reports:summarize ** Invoke reports:summarize (first_time) ** Invoke environment (first_time) ** Execute environment ** Execute reports:summarize rake aborted! getaddrinfo: Name or service not known /opt/rh/ruby193/root/usr/share/ruby/net/smtp.rb:540:in `initialize' /opt/rh/ruby193/root/usr/share/ruby/net/smtp.rb:540:in `open' /opt/rh/ruby193/root/usr/share/ruby/net/smtp.rb:540:in `tcp_socket' /opt/rh/ruby193/root/usr/share/ruby/net/smtp.rb:549:in `block in do_start' /opt/rh/ruby193/root/usr/share/ruby/timeout.rb:69:in `timeout' /opt/rh/ruby193/root/usr/share/ruby/timeout.rb:100:in `timeout' /opt/rh/ruby193/root/usr/share/ruby/net/smtp.rb:549:in `do_start' /opt/rh/ruby193/root/usr/share/ruby/net/smtp.rb:519:in `start' /opt/rh/ruby193/root/usr/share/gems/gems/mail-2.4.4/lib/mail/network/delivery_methods/smtp.rb:144: in `deliver!' /opt/rh/ruby193/root/usr/share/gems/gems/mail-2.4.4/lib/mail/message.rb:2034:in `do_delivery' /opt/rh/ruby193/root/usr/share/gems/gems/mail-2.4.4/lib/mail/message.rb:229:in `block in deliver' /opt/rh/ruby193/root/usr/share/gems/gems/actionmailer-3.2.8/lib/action_mailer/base.rb:415:in `bloc k in deliver_mail' /opt/rh/ruby193/root/usr/share/gems/gems/activesupport-3.2.8/lib/active_support/notifications.rb:1 23:in `block in instrument' /opt/rh/ruby193/root/usr/share/gems/gems/activesupport-3.2.8/lib/active_support/notifications/inst rumenter.rb:20:in `instrument' /opt/rh/ruby193/root/usr/share/gems/gems/activesupport-3.2.8/lib/active_support/notifications.rb:1 23:in `instrument' /opt/rh/ruby193/root/usr/share/gems/gems/actionmailer-3.2.8/lib/action_mailer/base.rb:413:in `deli ver_mail' /opt/rh/ruby193/root/usr/share/gems/gems/mail-2.4.4/lib/mail/message.rb:229:in `deliver' /usr/share/foreman/lib/tasks/reports.rake:80:in `block (2 levels) in <top (required)>' /opt/rh/ruby193/root/usr/share/ruby/rake/task.rb:205:in `call'</pre>	

```
/opt/rh/ruby193/root/usr/share/ruby/rake/task.rb:205:in `block in execute'  
/opt/rh/ruby193/root/usr/share/ruby/rake/task.rb:200:in `each'  
/opt/rh/ruby193/root/usr/share/ruby/rake/task.rb:200:in `execute'  
/opt/rh/ruby193/root/usr/share/ruby/rake/task.rb:158:in `block in invoke_with_call_chain'  
/opt/rh/ruby193/root/usr/share/ruby/monitor.rb:211:in `mon_synchronize'  
/opt/rh/ruby193/root/usr/share/ruby/rake/task.rb:151:in `invoke_with_call_chain'  
/opt/rh/ruby193/root/usr/share/ruby/rake/task.rb:144:in `invoke'  
/opt/rh/ruby193/root/usr/share/ruby/rake/application.rb:116:in `invoke_task'  
/opt/rh/ruby193/root/usr/share/ruby/rake/application.rb:94:in `block (2 levels) in top_level'  
/opt/rh/ruby193/root/usr/share/ruby/rake/application.rb:94:in `each'  
/opt/rh/ruby193/root/usr/share/ruby/rake/application.rb:94:in `block in top_level'  
/opt/rh/ruby193/root/usr/share/ruby/rake/application.rb:133:in `standard_exception_handling'  
/opt/rh/ruby193/root/usr/share/ruby/rake/application.rb:88:in `top_level'  
/opt/rh/ruby193/root/usr/share/ruby/rake/application.rb:66:in `block in run'  
/opt/rh/ruby193/root/usr/share/ruby/rake/application.rb:133:in `standard_exception_handling'  
/opt/rh/ruby193/root/usr/share/ruby/rake/application.rb:63:in `run'  
/opt/rh/ruby193/root/usr/bin/rake:32:in `'  
Tasks: TOP => reports:summarize
```

I have these packages:

```
# rpm -qa | grep -e katello -e foreman | sort  
foreman-1.5.0.10-1.el6sat.noarch  
foreman-compute-1.5.0.10-1.el6sat.noarch  
foreman-libvirt-1.5.0.10-1.el6sat.noarch  
foreman-ovirt-1.5.0.10-1.el6sat.noarch  
foreman-postgresql-1.5.0.10-1.el6sat.noarch  
foreman-proxy-1.5.3-1.el6sat.noarch  
foreman-selinux-1.5.0-0.develop.el6sat.noarch  
foreman-vmware-1.5.0.10-1.el6sat.noarch  
katello-1.5.0-18.el6sat.noarch  
katello-apache-1.0-1.noarch  
katello-ca-1.0-1.noarch  
katello-certs-tools-1.5.5-1.el6sat.noarch  
katello-installer-0.0.30-1.el6sat.noarch  
pulp-katello-plugins-0.2-1.el6sat.noarch  
ruby193-rubygem-foreman-tasks-0.4.0-5.el6sat.noarch  
ruby193-rubygem-katello-1.5.0-23.el6sat.noarch  
rubygem-foreman_api-0.1.11-4.el6sat.noarch  
rubygem-hammer_cli_foreman-0.0.18-8.el6sat.noarch  
rubygem-hammer_cli_foreman_tasks-0.0.1-4.el6sat.noarch  
rubygem-hammer_cli_katello-0.0.3-6.el6sat.noarch  
rubygem-katello_api-0.0.8-2.el6sat.noarch  
something-foreman-client-1.0-1.noarch  
something-foreman-proxy-1.0-1.noarch
```

History

#1 - 03/25/2014 11:16 AM - Dominic Cleal

- Category set to Reporting
- Status changed from New to Need more information

Can you provide your email.yaml configuration? Have you configured it?

#2 - 03/25/2014 11:37 AM - Jan Hutar

This is it. I have not edited it (at least manually):

```
# locate email.yaml  
/etc/foreman/email.yaml  
/usr/share/foreman/config/email.yaml  
# cat /etc/foreman/email.yaml  
# Outgoing email settings  
  
production:  
  delivery_method: :smtp  
  smtp_settings:  
    address: smtp.example.com
```

```
port: 25
domain: example.com
authentication: :none
# cat /usr/share/foreman/config/email.yaml
# Outgoing email settings

production:
  delivery_method: :smtp
  smtp_settings:
    address: smtp.example.com
    port: 25
    domain: example.com
    authentication: :none
```

#3 - 03/25/2014 11:40 AM - Dominic Cleal

- *Status changed from Need more information to Rejected*

Seems like you need to configure an appropriate SMTP server then, instead of the example.com host. If you still get DNS resolution issues, please check the name resolves with "host" and "ping".