

## Katello - Bug #5226

### Error in katello-installer starting mongod service for the first time.

04/17/2014 11:54 AM - Devan Goodwin

<b>Status:</b> Closed	
<b>Priority:</b> Normal	
<b>Assignee:</b>	
<b>Category:</b> Installer	
<b>Target version:</b> Katello 2.0	
<b>Difficulty:</b>	<b>Fixed in Releases:</b>
<b>Triaged:</b> Yes	<b>Found in Releases:</b>
<b>Bugzilla link:</b>	<b>Red Hat JIRA:</b>
<b>Pull request:</b>	
<b>Description</b>	
<p>[ERROR 2014-04-14 11:41:25 verbose] /Stage[main]/Mongodb::Server::Service/Service[mongodb]/ensure: change from stopped to running failed: Could not start Service[mongodb]: Execution of '/usr/share/katello-installer/modules/service_wait/bin/service-wait mongod start' returned 7: [ERROR 2014-04-14 12:01:28 verbose] /Stage[main]/Mongodb::Server::Service/Service[mongodb]: Failed to call refresh: Could not start Service[mongodb]: Execution of '/usr/share/katello-installer/modules/service_wait/bin/service-wait mongod start' returned 7: [ERROR 2014-04-14 12:01:28 verbose] /Stage[main]/Mongodb::Server::Service/Service[mongodb]: Could not start Service[mongodb]: Execution of '/usr/share/katello-installer/modules/service_wait/bin/service-wait mongod start' returned 7:</p> <p>Caused by the fact that mongodb client is not installed at this point, but the service wait script is attempting to use it to check if the service is up yet and redirecting all output to /dev/null. Lacking a successful return code the wait script just keeps trying until it reaches the max and times out even though mongodb server is up and running fine. Later in install process the client is installed, thus a subsequent run of the installer will succeed fine.</p>	

#### History

##### #1 - 04/18/2014 01:42 AM - Dominic Cleal

- Project changed from Foreman to Katello
- Category set to Installer
- Triaged set to No

##### #2 - 06/04/2014 12:23 PM - Eric Helms

- Status changed from New to Closed
- Triaged changed from No to Yes

##### #3 - 08/21/2014 02:46 PM - Eric Helms

- translation missing: en.field\_release set to 13