# Installer - Bug #5392

## Could not generate facts for Foreman: source sequence is illegal/malformed utf-8

04/22/2014 01:10 PM - Michel Vo

Status: Resolved

**Priority:** Normal

Assignee:

Category: Foreman modules

Target version:

Difficulty: Fixed in Releases:

Triaged: Found in Releases: 1.4.2

Bugzilla link: Red Hat JIRA:

Pull request:

## Description

Hello all,

I have an Smart-Proxy on a SLES-Machine (Linux) and a puppet client on a windows machine.

When the client tries to get his configuration, then this error occurs:

"Running Puppet agent on demand ...

Warning: Unable to fetch my node definition, but the agent run will continue:

Warning: Error 400 on SERVER: Failed to find myclient.com via exec: Execution of '/etc/puppet/node.rb myclient.com'

returned 1:

Info: Retrieving plugin

Error: Could not retrieve catalog from remote server: Error 400 on SERVER: Faile

d when searching for node myclient.com: Failed to find myclient.com via exec: Execution of '/etc/puppet/node.rb myclient.com'

returned 1:

Warning: Not using cache on failed catalog Error: Could not retrieve catalog; skipping run

Drücken Sie eine beliebige Taste . . . '

When I run this command on the master node: "/etc/puppet/node.rb myclient.com"

then this error occurs: "Could not generate facts for Foreman: source sequence is illegal/malformed utf-8"

Maybe there is a problem with non-UTF-8 chars with the Smart Proxy/Node.rb?

### History

### #1 - 04/22/2014 01:37 PM - Dominic Cleal

- Project changed from Smart Proxy to Installer
- Category changed from Puppet to Foreman modules

#### #2 - 05/18/2017 07:31 PM - Anonymous

- Status changed from New to Resolved

There where problmes solved around Windows-Nodes.

05/11/2024 1/1