Smart Proxy - Bug #5677

Delete Host Failing

05/12/2014 02:53 PM - Mike McRill

Status:	Closed		
Priority:	Normal		
Assignee:	Dominic Cleal		
Category:	Puppet		
Target version:	1.5.1		
Difficulty:		**Fixed in Releases:**	
Triaged:		**Found in Releases:**	
Bugzilla link:	1107699	**Red Hat JIRA:**	
Pull request:			

Description

Since update to 1.5.0-1, deleting host fails for all users (admin included). Here is the log from the web interface:

Here is the log from the production.log:
Delete PuppetCA certificates for test111.mydomain.com task failed with the following error: ERF12-7740
[ProxyAPI::ProxyException]: Unable to delete PuppetCA certificate for test111.mydomain.com ([RestClient::NotAcceptable]: 406 Not Acceptable) for proxy https://puppet.mydomain.com:8443/puppet/ca

W, [2014-05-12T09:47:16.233631 #28152] WARN -- : Failed to run puppetca: Error: Could not set 'directory' on ensure: Permission denied - /usr/share/foreman-proxy/.puppet
Error: Could not set 'directory' on ensure: Permission denied - /usr/share/foreman-proxy/.puppet
Wrapped exception:
Permission denied - /usr/share/foreman-proxy/.puppet
Error: /File[/usr/share/foreman-proxy/.puppet]/ensure: change from absent to directory failed: Could not set 'directory' on ensure: Permission denied - /usr/share/foreman-proxy/.puppet
Notice: /File[/usr/share/foreman-proxy/.puppet/var]: Dependency File[/usr/share/foreman-proxy/.puppet] has failures: true
Warning: /File[/usr/share/foreman-proxy/.puppet/var]: Skipping because of failed dependencies
Notice: /File[/usr/share/foreman-proxy/.puppet/var/log]: Dependency File[/usr/share/foreman-proxy/.puppet] has failures: true
Warning: /File[/usr/share/foreman-proxy/.puppet/var/log]: Skipping because of failed dependencies
Notice: /File[/usr/share/foreman-proxy/.puppet/var/lib]: Dependency File[/usr/share/foreman-proxy/.puppet] has failures: true
Warning: /File[/usr/share/foreman-proxy/.puppet/var/lib]: Skipping because of failed dependencies
Notice: /File[/usr/share/foreman-proxy/.puppet/var/state]: Dependency File[/usr/share/foreman-proxy/.puppet] has failures: true
Warning: /File[/usr/share/foreman-proxy/.puppet/var/state]: Skipping because of failed dependencies
Notice: /File[/usr/share/foreman-proxy/.puppet/var/facts.d]: Dependency File[/usr/share/foreman-proxy/.puppet] has failures: true
Warning: /File[/usr/share/foreman-proxy/.puppet/var/facts.d]: Skipping because of failed dependencies
Notice: /File[/usr/share/foreman-proxy/.puppet/var/run]: Dependency File[/usr/share/foreman-proxy/.puppet] has failures: true
Warning: /File[/usr/share/foreman-proxy/.puppet/var/run]: Skipping because of failed dependencies
Error: Got 1 failure(s) while initializing: File[/usr/share/foreman-proxy/.puppet]: change from absent to directory failed: Could not set 'directory' on ensure: Permission denied - /usr/share/foreman-proxy/.puppet

E, [2014-05-12T09:47:16.233999 #28152] ERROR -- : Failed to remove certificate(s) for testzzz.mydomain.com: Execution of puppetca failed, check log files

Associated revisions

Revision 79699411 - 05/27/2014 01:08 PM - Dominic Cleal

fixes #5677 - handle booleans from settings.yml as bools

History

#1 - 05/12/2014 03:40 PM - Dominic Cleal

- Project changed from Foreman to Smart Proxy

- Category set to Puppet

- Status changed from New to Feedback

Can you check that puppetca_use_sudo is enabled in settings.yml? This is required so the proxy can launch puppet as root and change the

system-wide CA, it looks from your log that it's trying to execute as foreman-proxy only.

#2 - 05/12/2014 03:41 PM - Dominic Cleal

To clarify, it should actually default to true, so I'd be interested to know if you have it set explicitly to any value.

#3 - 05/12/2014 03:41 PM - Mike McRill

I am using sudo:

1. enable PuppetCA management
   :puppetca: true
   :ssldir: /var/lib/puppet/ssl
   :puppetdir: /etc/puppet
   :puppetca_use_sudo: true
   :sudo_command: /usr/bin/sudo

#4 - 05/12/2014 03:45 PM - Dominic Cleal

Could you try quoting the puppetca_use_sudo value, e.g.

`:puppetca_use_sudo: "true"`

#5 - 05/12/2014 03:48 PM - Mike McRill

Adding quotations resolved issue, thank you.

#6 - 05/12/2014 03:54 PM - Dominic Cleal

- Status changed from Feedback to Ready For Testing

- Assignee set to Dominic Cleal

- Target version set to 1.8.3

- translation missing: en.field_release set to 16

https://github.com/theforeman/smart-proxy/pull/157

#7 - 05/19/2014 12:43 PM - Anonymous

- Target version changed from 1.8.3 to 1.8.2

#8 - 05/22/2014 02:30 PM - Adam Behn

I'm seeing this issue as well and adding the quotes did not resolve the issue in my case.

"Delete PuppetCA certificates for test.domain.com task failed with the following error: ERF12-7740 [ProxyAPI::ProxyException]: Unable to delete PuppetCA certificate for test.adc4gis.com ([RestClient::RequestTimeout]: Request Timeout) for proxy https://puppet.domain.com:8443/puppet/ca"

#9 - 05/22/2014 02:36 PM - Dominic Cleal

Adam Behn wrote:

> I'm seeing this issue as well and adding the quotes did not resolve the issue in my case.
>
> "Delete PuppetCA certificates for test.domain.com task failed with the following error: ERF12-7740 [ProxyAPI::ProxyException]: Unable to delete PuppetCA certificate for test.adc4gis.com ([RestClient::RequestTimeout]: Request Timeout) for proxy https://puppet.domain.com:8443/puppet/ca
> "

It's likely a different issue. Please create a thread on foreman-users, call into #theforeman or raise a new bug with your proxy logs included too (:log_level: DEBUG would be good too).

#10 - 05/27/2014 01:09 PM - Lukas Zapletal

- Status changed from Ready For Testing to Resolved

#11 - 06/06/2014 01:20 PM - Dominic Cleal

- Status changed from Resolved to Closed

- % Done changed from 0 to 100

#12 - 06/10/2014 12:53 PM - Bryan Kearney

- Bugzilla link set to https://bugzilla.redhat.com/show_bug.cgi?id=1107699