

Foreman - Bug #5688

Cannot login after upgrade from 1.4.1 to 1.5.1

05/13/2014 11:42 AM - Ollie Lawson

Status: Resolved	
Priority: High	
Assignee:	
Category:	
Target version:	
Difficulty:	Fixed in Releases:
Triaged:	Found in Releases:
Bugzilla link:	Red Hat JIRA:
Pull request:	
Description	
<p>I have upgraded following the steps at http://theforeman.org/manuals/1.5/index.html#3.6Upgrade and now after login (as admin) in I get:</p> <p>Warning! undefined method `avatar_hash' for #<User:0x000000081e1d30></p> <p>Stack trace is: NoMethodError undefined method `avatar_hash' for #<User:0x000000081e1d30> app/helpers/application_helper.rb:336:in `avatar_image_tag' app/helpers/home_helper.rb:47:in `user_header' app/views/home/_user_dropdown.html.erb:2:in `_app_views_home__user_dropdown_html_erb__1414197084760456750_65123600' app/views/home/_topbar.html.erb:14:in `app_views_home__topbar_html_erb__1416470694707807501_64043380' app/views/layouts/base.html.erb:43:in `app_views_layouts_base_html_erb__2194225959891543969_64536280' app/views/layouts/application.html.erb:28:in `app_views_layouts_application_html_erb__220818452840898789_49758440' app/controllers/dashboard_controller.rb:6:in `index' app/models/concerns/foreman/thread_session.rb:33:in `clear_thread' lib/middleware/catch_json_parse_errors.rb:9:in `call'</p>	

History

#1 - 05/13/2014 11:50 AM - Dominic Cleal

This looks like the database migration didn't run, and/or Foreman needs a restart to pick up on it. Please try:

- foreman-rake db:migrate
- foreman-rake db:seed
- service httpd restart (or service apache2 restart on Debian/Ubuntu)

#2 - 05/13/2014 02:11 PM - Dominic Cleal

- Status changed from New to Feedback

#3 - 05/13/2014 02:36 PM - Ollie Lawson

Hi Dominic,

I've run the rake commands and in all instances I get:

```
[root@puppet public]# pwd
/var/lib/foreman/public
[root@puppet public]# foreman-rake db:migrate
could not open session
[root@puppet public]#
```

Any ideas?

Thanks

#4 - 05/13/2014 02:41 PM - Dominic Cleal

Can you check permissions on your /etc/pam.d files are correct? The error suggests that "su" isn't working on your system.

```
-rw-r--r--. 1 root root 487 Apr 17 2012 /etc/pam.d/su
-rw-r--r--. 1 root root 202 Nov 22 12:51 /etc/pam.d/sudo
-rw-r--r--. 1 root root 187 Nov 22 12:51 /etc/pam.d/sudo-i
-rw-r--r--. 1 root root 137 Apr 17 2012 /etc/pam.d/su-l
lrwxrwxrwx. 1 root root 14 Sep 11 2013 /etc/pam.d/system-auth -> system-auth-ac
-rw-r--r--. 1 root root 937 Sep 11 2013 /etc/pam.d/system-auth-ac
```

#5 - 05/13/2014 04:45 PM - Ollie Lawson

Thanks Dominic,

It was a pam issue but not related to Puppet/Foreman.

#6 - 05/14/2014 08:18 AM - Dominic Cleal

- Status changed from *Feedback* to *Resolved*