

Katello - Bug #5986

Repository sync fails without a clear indication

05/29/2014 03:39 PM - Eric Helms

Status: Closed	
Priority: Normal	
Assignee: Eric Helms	
Category: Web UI	
Target version: Katello 2.0	
Difficulty:	Fixed in Releases:
Triaged: Yes	Found in Releases:
Bugzilla link: 965230	Red Hat JIRA:
Pull request:	
Description	
Cloned from https://bugzilla.redhat.com/show_bug.cgi?id=965230	
Description of problem: There are times when syncing RHEL repositories via Katello fail without a clear explanation. After DEV performed some investigation, it looks like there is a valid reason for the failure but pulp only exposes a generic failure message tucked in a traceback attribute with the message:	
<pre>PulpExecutionException: Importer indicated a failed response</pre>	
Eventually this pulp task gets moved to a 'history' queue where finally it gets the actual error failure added to its 'summary' attribute:	
<pre>{"error"=>"Cannot retrieve repository metadata (repomd.xml) for repository: ACME_Corporation-FailProduct-FailRepo. Please verify its path and try again"}</pre>	
Also, see https://bugzilla.redhat.com/show_bug.cgi?id=965218 for some needed pulp work.	
Version-Release number of selected component (if applicable):	
<ul style="list-style-type: none">• python-pulp-client-lib-2.1.1-0.10.beta.el6.noarch• python-pulp-bindings-2.1.1-0.10.beta.el6.noarch• pulp-selinux-2.1.1-0.10.beta.el6.noarch• pulp-server-2.1.1-0.10.beta.el6.noarch• pulp-admin-client-2.1.1-0.10.beta.el6.noarch• pulp-rpm-plugins-2.1.1-0.10.beta.el6.noarch• pulp-builtins-admin-extensions-2.1.1-0.10.beta.el6.noarch• python-pulp-rpm-common-2.1.1-0.10.beta.el6.noarch• katello-glue-pulp-1.4.2-1.git.411.375f44b.el6.noarch• python-pulp-common-2.1.1-0.10.beta.el6.noarch	
How reproducible:	
Steps to Reproduce:	
1. I was able to trigger it by syncing Red Hat Enterprise Linux 6 Server x86_64 (RPMs) and Red Hat Enterprise Linux 6 Server x86_64 - Optional (RPMs)	
2.	
3.	
Actual results:	
Sync fails but there's no UI explanation as to why it failed.	
Expected results:	
Additional info:	

Associated revisions

Revision ffdea891 - 05/29/2014 03:42 PM - Eric Helms

Fixes #5986: Ensure tipsy error details populated on sync status page, BZ965230.

On the sync status page, if an error occurred during sync (e.g. using a URL that doesn't point to a real repo) the tipsy with error details would not contain the information until the page was reloaded.

Revision 6f606c96 - 06/04/2014 07:07 PM - Eric Helms

Merge pull request #4179 from ehelms/fixes-5986

Fixes #5986: Ensure tipsy error details populated on sync status page, BZ965230.

History

#1 - 05/29/2014 03:41 PM - Eric Helms

- *Target version set to 45*
- *Triaged set to Yes*

#2 - 06/04/2014 07:52 PM - Eric Helms

- *Status changed from New to Closed*
- *% Done changed from 0 to 100*

Applied in changeset katello|commit:ffdea891da3bef141234cbecefff186e8fea9a12.

#3 - 08/22/2014 08:28 AM - Eric Helms

- *translation missing: en.field_release set to 13*