

Katello - Bug #6675

When having capital letters in hostname httpd service fails to start on Satellite 6 .

07/17/2014 02:26 PM - Bryan Kearney

Status:	Closed	
Priority:	Normal	
Assignee:	Bryan Kearney	
Category:	Installer	
Target version:	Katello 2.0	
Difficulty:	easy	Fixed in Releases:
Triaged:	Yes	Found in Releases:
Bugzilla link:	1118810	Red Hat JIRA:
Pull request:	https://github.com/Katello/katello-installer/pull/86	

Description

Cloned from https://bugzilla.redhat.com/show_bug.cgi?id=1118810

Description of problem:

When having capital letters in hostname httpd service on Satellite 6 fails to start.

Version-Release number of selected component (if applicable):

Satellite 6 Beta 6.0.3

How reproducible:

Always.

Steps to Reproduce:

1. Change hostname to have capital letters, like Example.satellite.com.
2. Run katello-installer.
3. Installation completes 100% with below messages,

1. katello-installer

```
/Stage[main]/Puppet::Server::Config/Exec[puppet_server_config-generate_ca_cert]: Failed to call refresh: /usr/bin/puppet cert
--generate VM42.gsslab.pnq.redhat.com returned 24 instead of one of [0]
/Stage[main]/Puppet::Server::Config/Exec[puppet_server_config-generate_ca_cert]: /usr/bin/puppet cert --generate
VM42.gsslab.pnq.redhat.com returned 24 instead of one of [0]
Could not start Service[httpd]: Execution of '/usr/share/katello-installer/modules/service_wait/bin/service-wait httpd start'
returned 1: Starting httpd: [FAILED]
/Stage[main]/Apache::Service/Service[httpd]/ensure: change from stopped to running failed: Could not start Service[httpd]:
Execution of '/usr/share/katello-installer/modules/service_wait/bin/service-wait httpd start' returned 1: Starting httpd: [FAILED]
/Stage[main]/Foreman::Database/Foreman::Rake[db:seed]/Exec[foreman-rake-db:seed]: Failed to call refresh:
/usr/sbin/foreman-rake db:seed returned 1 instead of one of [0]
/Stage[main]/Foreman::Database/Foreman::Rake[db:seed]/Exec[foreman-rake-db:seed]: /usr/sbin/foreman-rake db:seed
returned 1 instead of one of [0]
Installing      Done                               [100%] [.....]
Something went wrong! Check the log for ERROR-level output
The full log is at /var/log/katello-installer/katello-installer.log
```

4. Restarting httpd service shows below message,

1. service httpd restart

```
Stopping httpd:                               [FAILED]
Starting httpd: [Fri Jul 11 20:12:01 2014] [warn] module passenger_module is already loaded, skipping
Syntax error on line 37 of /etc/httpd/conf.d/25-puppet.conf:
SSLCertificateFile: file '/var/lib/puppet/ssl/certs/VM42.gsslab.pnq.redhat.com.pem' does not exist or is empty
[FAILED]
```

Actual results:

Capital letters in hostname should work without any issue.

Expected results:

When having capital letters in hostname httpd service fails to start.

Associated revisions

Revision d9d3ab98 - 07/17/2014 02:34 PM - Bryan Kearney

Fixes #6675: Verify that the hostname is all lowercase before starting the installation.

Revision 82510cac - 07/26/2014 08:40 AM - Eric Helms

Merge pull request #86 from bkearney/bkearney/6675

Fixes #6675: Verify that the hostname is all lowercase before starting t...

History

#1 - 07/22/2014 09:26 AM - Eric Helms

- Category set to *Installer*
- Assignee set to *Bryan Kearney*
- Target version set to *49*
- Difficulty set to *easy*
- Triaged changed from *No* to *Yes*

#2 - 07/26/2014 08:40 AM - The Foreman Bot

- Status changed from *New* to *Ready For Testing*
- Pull request <https://github.com/Katello/katello-installer/pull/86> added
- Pull request deleted ()

#3 - 07/26/2014 09:01 AM - Anonymous

- Status changed from *Ready For Testing* to *Closed*
- % Done changed from *0* to *100*

Applied in changeset [katello-installer\[d9d3ab985b9e6f3ba01766e85e045a8c65725040\]](#).

#4 - 08/22/2014 09:23 AM - Eric Helms

- translation missing: *en.field_release* set to *13*