Foreman - Bug #7117

No clear error when viewing VM console when hypervisor hostname doesn't resolve

08/15/2014 04:22 PM - Bryan Kearney

Status:	New		
Priority:	Normal		
Assignee:			
Category:	VM management		
Target version:			
Difficulty:		**Fixed in Releases:**	
Triaged:		**Found in Releases:**	
Bugzilla link:	1130159	**Red Hat JIRA:**	
Pull request:			

Description

Cloned from https://bugzilla.redhat.com/show_bug.cgi?id=1130159
Description of problem:
after creating a host configured with a spice console on a libvirt computer provider, if I try to view the console from the satellite 6, I only get a red banner with the text " Error: Unexpected protocol mismatch"

Version-Release number of selected component (if applicable):
satellite 6.0.3

How reproducible:
Every time

Steps to Reproduce:
1. try to view the console of a host on libvirt configured with spice

History

#1 - 08/18/2014 03:55 AM - Dominic Cleal

- Category set to VM management

- Status changed from New to Feedback

Edit the libvirt domain XML, if you have something similar to this:

```
&lt;graphics type=&#039;spice&#039; autoport=&#039;yes&#039;/&gt;
```

Then change it to:

```
&lt;graphics type=&#039;spice&#039; autoport=&#039;yes&#039; listen=&#039;0.0.0.0&#039;/&gt;
```

Otherwise Foreman won't be able to connect to the console on your libvirt hypervisor.

#2 - 08/19/2014 10:48 AM - Dominic Cleal

- Subject changed from can't connect to spice console of virtual machine to No clear error when viewing VM console when hypervisor hostname doesn't resolve

- Status changed from Feedback to New

Found the issue on the BZ, as per http://theforeman.org/manuals/latest/index.html#7.Troubleshooting, the hypervisor hostname didn't resolve and so websockify couldn't connect.